





IN THEIR FIGHT AGAINST CRIME, VANCOUVER POLICE TURN TO SOCIAL MEDIA, MODERN PATROL CARS AND SPECIAL CONSTABLES

THERE MAY BE A TIME IN FUTURE when we look back on the year 2012 and recognize that for many of us in law enforcement it was a time when we fully embraced the significance and potential of social media.

The case behind the use of social media for the Vancouver Police has been building for some time. Its use during the Stanley Cup riots was invaluable in helping us to identify rioters and our Twitter account has become one of the most followed police sites in North America.

But we've also become sadly more aware of the downside of social media. Just a few years ago the term cyber-bullying was largely unknown. We lobbied the Canadian government aggressively in 2012 to enact new legislation that would give us more tools in pursuit of those who use social media to commit crimes. Our efforts in that regard continue.

As we mark 2012 with its advances in social media, we can also mark it as the first year that the Vancouver Police Department would release its annual report entirely through this medium,

eschewing printed copies in newspapers or glossy publications as we have employed in the past. We are also including something new in the VPD Annual Report. Many stories will be accompanied by videos of the people who are highlighted in those stories. In addition to reading about them, you'll be able to see and hear them in their own words.

This story is no exception. Please click on the picture link to hear more about the progress the VPD has made in 2012 in working towards achieving our vision of making Vancouver Canada's safest major city.

But before you do, I would like to tell you about some major changes in the Department that were implemented in 2012 and how we are doing in the fight against crime.

The good news is that the crime rate continues to fall overall and in most categories. Last year, our total crimes were down 2.4 per cent and our calls for service fell by a similar number. This all happened even as our population was increasing 2.3 per cent.

CONTINUED ON PAGE 5



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VancouverPoliceDepartment



The biggest drop was in the murder rate. We had eight murders in 2012, down from 15 the year before. Violent crime in all categories was down 7.3 per cent.

I am not pleased, however, that property crime, which has been falling for years, has begun to tick upwards again. Last year, property crime totals were up 1.6 per cent. Driving that number back down has become a major priority for the VPD. We are employing a number of strategies to catch the people committing these crimes and to help residents safeguard their property.

I am also concerned, as I am every year, with the needless toll of fatalities on our roads. That number increased from 13 to 19 last year. I know that the dedicated men and women of our Traffic Section are committed to doing everything they can to help make our roads safer.

With your safety in mind, we also started planning in 2012 and brought to fruition in 2013 a new program within the VPD we call "Community Safety." It is staffed with special constables who take over some of the more routine but time-consuming tasks of

policing in order to free our regular officers to pursue more urgent matters that have a more immediate effect upon your safety. I invite you to meet some of these new additions to the VPD and hear their stories in their own words in this Annual Report.

And I would certainly be remiss if I didn't note another major change in the Department, one that is very important to our members and, by every indication, to the public as well.

Because the Ford Crown Victorias were being phased out as our standard police car, we took the opportunity to acquire a new fleet of Dodge Chargers and gave them a totally new look. These new cars have many advantages over the old ones, including better mileage and environment-friendly features that reduce idling time.

When we introduced the cars through the media we had an overwhelming response from the public, as more than 30,000 people went to our website that day to watch a video and learn more about the cars. Normally, we only have twice that number in an entire month. Who knew?

I hope you enjoy this year's VPD Annual Report with its multimedia platform, designed to help you understand the work of the Vancouver Police Department and all its members, sworn and civilian, who work together with a common goal of making Vancouver a safer place for everyone who lives here and visits.

JIM CHU
CHIEF CONSTABLE
VANCOUVER POLICE DEPARTMENT



SOCIAL MEDIA CONSTABLE SANDRA GLENDINNING

A FEW SHORT YEARS AGO, no one would have thought the Vancouver Police would today have the largest social media following per capita of any Canadian police agency.

Social media has become an integral part of modern law enforcement. It is changing how we communicate with one another, and it allows us to deepen the relationship between the Vancouver Police and the public we serve.

Sir Robert Peel, whose Principles of Law Enforcement were first published in 1829, is noted for saying, “The police are the public and the public are the police,” and that the police are only members of the public who are paid to give full attention to duties that are incumbent on every citizen to ensure the welfare of the community. Even though Peel could not have imagined how the police would interact with the public 184 years later, social media is a natural progression in this very important relationship.

Social media allows for unprecedented two-way communication. Not only are you able to send an email directly to the Vancouver Police, you can also reach out

to us on various social media platforms like Twitter and Facebook.

What does all this mean?

It means that when you reach out, you can expect a human response. Our engagement with you has grown from a few interactions a week to dozens of interactions a day. We encourage conversation, feedback and debate. We want you to voice your satisfaction, your concerns and your accolades for both your police officers and your fellow citizens. Together, we can make Vancouver the safest major city in Canada.

The Vancouver Police Department is dedicated to being Canada’s leader in innovative policing, maintaining public safety, upholding the rule of law and preventing crime. We have recognized that in staying true to that Mission Statement, we must stay abreast of web-based technologies. The potential for how we will use social media in the future is a very exciting prospect, and we are hard at work to ensure we continue bringing you the level of service you have come to expect.



COMMUNITY SAFETY PERSONNEL JOIN THE VPD TO MAKE A DIFFERENCE

DAVID MINOR

I CHOSE TO PUT MY APPLICATION in for the CS Program because I thought it would be a great opportunity to gain valuable experience that would help me towards my goal of becoming a regular member.

One call during training stands out for me. An individual was barricaded in his house, and after a lengthy stand-off with the Emergency Response Team, was taken into custody. The lead investigator was going to recommend the person be prohibited from owning firearms. As it happened, the suspect had multiple weapons, specifically over 20 air-rifles, six cross-bows, and approximately 60 switch-blades and other edged weapons. Needless to say, seizing and tagging of the property took about three hours with the assistance of four Community Safety Personnel and their field coaches. Had we not been there, many regular members would have been tied up for hours tagging the property. While tagging property isn't exciting in itself, it was rewarding to help the overall investigation in a small way.

On another occasion during training, I assisted in a video canvass related to a stabbing downtown. My

field coach and I happened to be in the area minutes after the stabbing had occurred. We were tasked with canvassing the area for video of the suspect, who was caught about ten minutes later. We visited approximately 50 businesses on Granville Street, with two positive results. One video showed the suspect walking by minutes after the stabbing, and another video showed him walking down the same alley where the knife used in the stabbing had been found. When I first saw the accused in the surveillance video it was exciting, and I am happy to know that both videos containing footage of the accused may serve to strengthen the case when it goes to trial, and may help keep a dangerous person in custody.

So far, being a CS member has been very rewarding. The public response has been overwhelmingly positive with numerous members of the public expressing approval of more police presence and gratitude for us in doing our daily duties. Likewise, the regular members have had an overall positive response to the CSOs from my perspective. Our ability to free them from low-level tasks so they can attend priority calls has been a major reason for them to be thankful to us, and we're appreciative to get the work, so it's a win-win situation.



FAILURE IS NOT AN OPTION FOR EXTRAORDINARY HOMICIDE DETECTIVE

WHEN DESCRIBING THE ACHIEVEMENTS of one of the most successful homicide detectives in the Vancouver Police Department, there is one sentence that sums it up: His persistence is extraordinary.

Detective Constable Ross Clarke has been with the VPD for 22 years. During that time, he has participated in more than 25 homicide investigations and six highly publicized investigations of in-custody and police-involved deaths.

There have been killers in Vancouver who have been convinced that they got away with murder, and often did for years, until Detective Clarke was assigned to the case.

The killer of 18-year-old Poonam Randhawa thought he had got away with it when he shot his girlfriend in 1998. Detective Clarke had other thoughts. He spent years tracking the man, and last year, working with US police agencies, had him arrested, bringing justice for a grieving family.

In 2004, the killer of Reginald Hayes thought he got away with murder. Detective Clarke thought otherwise. He found new evidence in the cold case that led to the conviction of a man in 2012 who had stabbed Hayes more than 130 times.

Detective Clarke's thoughtful and sensitive approach, coupled with his unrelenting determination, has earned him respect and admiration among his colleagues and peers.

It has also earned him a Chief Constable's Commendation for his outstanding body of work.



CONSTABLE SAM PRIMERANO: A COP'S COP

COMMONLY, A CHIEF CONSTABLE'S COMMENDATION is given to a member for a distinctive act of bravery or professionalism. But there are times when an officer's career consists of such an extraordinary body of work that it deserves to be recognized.

Such is the VPD career of Constable Sam Primerano.

During his 11 years with the Department, Constable Primerano has distinguished himself with his tireless work ethic and leadership abilities in mentoring and coaching junior patrol officers. As a member of the Dog Squad, his crime-fighting efforts and successes are remarkable. He made an extraordinary 90 police dog-assisted arrests in just three years with his partner PSD Lupo.

His strong communication skills and investigative abilities allow him to take a small seed of information and develop it into crime-fighting strategies utilizing numerous specialized sections of the Department.

He is known for his relentless pursuit of criminals and at the same time his compassion for others. When he realized that the canine members of his squad had no first aid kits that would help them if they suffered a medical emergency while travelling, he sought funding and achieved it to provide every dog handler in the Department with a first aid kit for their dog.

We live in a safer community in part because of Constable Primerano's daily exploits in locating and arresting criminals.

For providing the public with a level of service that truly goes "Beyond the Call," Constable Sam Primerano was awarded the Chief Constable's Commendation.



ROAD BOSS KEEPS THE WHEELS ROLLING FOR CHARITY

EACH YEAR, scores of Vancouver Police officers take part in the Cops for Cancer Tour de Coast nine-day bike ride that raises millions for kids with cancer.

For the past seven years, one man has been at the head of that ride, out of the spotlight cast on the riders, an unsung hero dedicating hundreds of personal hours to the success of the ride.

The riders affectionately call him the Road Boss. He is Constable Don Duncan.

Constable Duncan volunteers in the planning, organization and promotion of the event. Then he leads the escort crew that provides safe travel for the participants as they pedal 850 kilometres throughout the Lower Mainland.

Constable Duncan rides his police motorcycle at the front of the procession ensuring that the entourage stays on schedule. As the logistics chair of the committee, he has served as a role model and an inspiration for others.

For his unselfish commitment, leadership and dedication to a cause that has helped thousands of children with cancer, Constable Don Duncan is awarded the Chief Constable's Commendation.



RESTORING LOST GENERATIONS BY RESTORING OLD CARS

BY SERGEANT TIM HOUCHEN

NEVER AGAIN STEALS CARZ, or the NASKARZ Program was just an idea 10 years ago.

Something had to be done. Kids were stealing cars on a daily basis — some as many as five a night. They would be arrested and some would be bitten by a police dog. The situation looked like it was only going to get worse. The divide between youth and the police would grow with every arrest.

I knew what this meant; some of these youth would end up on the street drug-addicted, others would struggle later in life to get an education. Generation after generation was being lost and watching it was very frustrating.

If you have ever been among car enthusiasts and heard car talk — cubic inches, ported, polished, balanced, blue printed — then you know that having a conversation about cars is easy. If we could only have that easy conversation with the kids about cars, it might form the start of a relationship not based on behaviours.

I shopped the idea around. Some people looked at me like I had lost my mind, and others had legitimate concerns. The program was not going to be cheap — if it could happen at all.

I got started by donating one of my cars and writing for a grant from the Solicitor General's Office, which was successful. I then pulled together other partners, including Alex Vasijevic from the Ray-Cam Community Centre, and Rory Morrison from Vancouver Community College, and with the help of his dean, Sandra Bailey, NASKARZ was born.

A 1935 Ford we rescued from a prairie farmyard was moved to VCC and the kids began working two evenings a week with instructors. Eight years later, hundreds of youths have gone through the program.

The program introduced me to many cool kids and they are truly the product that we produce — not the cars. The Brown family stands out in my mind.

CONTINUED ON PAGE 19



RESTORING LOST GENERATIONS BY RESTORING OLD CARS

Chloe Brown and other members of her large family were drawn into the program. She was among 40 at-risk youth who started off working on the 1935 Ford and moved over to completely build a Factory 5 Cobra kit car which was purchased by Vancouver Community College for the program.

You can't help but feel for some of these kids when you listen to their stories. The only thing they view as positive is the time they spend in the program.

The young auto restorers and their mentors have now turned their attention back to the 1935 Ford. Many new parts have been donated for the project. The car will be completed as a period correct black and white Vancouver police car with full lights and siren.

Long-term plans call for the restored Ford police car to be prominently displayed at the Ray-Cam Community Centre. The kids who participated and are proud of the car will have a different view of a police car in their community.

The program has worked for Chloe Brown. "It kept my mind off personal problems and kept me busy," she says of her time spent in the program.

A successful outcome, no matter how you measure it.

SERGEANT TIM HOUCHEM WITH DAVINA AND DARREN, TWO NASKARZ PROGRAM PARTICIPANTS.



MEET YOUR VANCOUVER POLICE BOARD

From left to right: Wei Shao, Mary Collins, Sheryl Williamson, Gregor Robertson, Daljit Sidhu, Donna Bridgeman, Wade Grant.

WHO ARE WE?

We are a group of six volunteer citizens plus the Mayor. We bring various backgrounds and skills, including community advocacy, legal, financial, and business expertise. We are diverse in both gender and ethnicity. We live/work in different Vancouver communities. Five of us are appointed by the Province and one by the City.

WHAT DO WE DO?

We represent you, the citizens of Vancouver, and provide civilian oversight to the work of the VPD. We recruit the Chief Constable, employ all police and civilian personnel, oversee the budget and financial expenditures, and work with the Chief to set priorities, goals and objectives for the VPD.

HOW CAN I TALK TO THE VANCOUVER POLICE BOARD?

Vancouver Police Board meetings are open to the public (see schedule at vancouverpoliceboard.ca). Individuals can register to speak at a Vancouver Police Board meeting by contacting office@vancouverpoliceboard.ca. We

cannot hear complaints about the conduct of specific police officers (these must go through the Office of the Police Complaints Commissioner), but we welcome your views on police services generally. You can also write to the Vancouver Police Board. We review all correspondence.

OUR MISSION

The Vancouver Police Board's mission is to provide independent civilian oversight, governance, and strategic leadership to the Vancouver Police Department, reflecting the needs and values of Vancouver's communities.

WHAT DID THE VANCOUVER POLICE BOARD DO IN 2012?

The Vancouver Police Board approved Public Demonstration Guidelines to assist police in responding to public demonstrations. The guidelines balance the need to protect public safety with the need to respect rights of assembly and free speech. They were developed with input from a wide range of stakeholders.



VANCOUVER POLICE BOARD

vancouverpoliceboard.ca

The Vancouver Police Board made a written submission to the Missing Women Commission of Inquiry, calling for support of regional initiatives to advance a regional policing model. The Vancouver Police Board voiced its support for civilian oversight. It called for improved funding and a mandate to appropriate social agencies to address societal issues of homelessness, poverty, addiction, and vulnerability.

Through its strategic partnership with Vancouver Coastal Health, the Vancouver Police Board continued to examine issues associated with mental illness as it impacts public safety, and participated in the introduction of mobile, Assertive Community Treatment (ACT) teams.

To increase uniform presence on Vancouver streets, the Vancouver Police Board approved the introduction of a Community Safety Program, which will see unarmed peace officers supporting front-line operations and improving customer service.

The Vancouver Police Board oversaw the development of the VPD's 2012-16 Strategic Plan and monitored its progress through quarterly business plan reports. The Vancouver Police Board developed its own strategic plan which focusses on community engagement, complaints, and financial stability.

The Vancouver Police Board and the Police Executive participated in a day-long Strategic Planning Workshop, where strategic issues around succession planning, diversity and demographics, mental health, financial sustainability, reputation and metrics were deliberated.

The Vancouver Police Board approves all amendments to VPD policies and procedures. In 2012, these included ones related to the use of interpreters and translators, missing persons, social media, search policies, email and internet security, and drug handling procedures.

The Vancouver Police Board concluded four Service and Policy Complaints about policies and services associated with Police Records Information Environment (PRIME), the enforcement of the Yield to Bus legislation; the provision of services to Musqueam, and theft-from-auto response policies.

The Vancouver Police Board responded to two Freedom of Information requests under the Freedom of Information and Privacy Act.

The Vancouver Police Board establishes committees to assist in its work. The Finance Committee oversees the preparation of the \$213 million operating budget and monitors expenditures and financial policies throughout the year. Two-Thousand-Twelve represented the eighth straight year of on-budget operations. The Governance Committee focusses on improving Vancouver Police Board effectiveness by coordinating Vancouver Police Board and Committee resourcing, strategic planning, Vancouver Police Board evaluation and reporting, and community outreach. The Human Resources and Compensation Committee coordinates the Vancouver Police Board's responsibilities as employer, including evaluating the Chief Constable and overseeing collective bargaining, departmental promotions, compensation policies, and Vancouver Police Board staffing.

LOOKING AHEAD

In 2013, the Vancouver Police Board will seek to strengthen its connections to the community and facilitate greater community input. It will continue to collaborate with community stakeholders to help find compassionate and effective solutions to issues of homelessness, addiction, and mental illness. It will continue to focus on financial sustainability and the achievement of the VPD strategic goals and objectives in a cost-sensitive way.



Show your support for the VPD and look good doing it.

All proceeds from the sale of police glasses are used to fund Vancouver Police crime-prevention projects and community outreach programs. Get your glasses and sign up for your free membership at VancouverPoliceFoundation.org

Membership includes:

- An opportunity to win a ride-along experience with the VPD.
- Bi-annual report from the VPD Chief Constable Jim Chu on policing issues in our community.
- Invitations to special, members-only events.
- A personalized Foundation membership card.

BECOME A PART OF THE VANCOUVER POLICE FOUNDATION

SINCE 1976, the Vancouver Police Foundation has granted over \$3 million in support of hundreds of policing and community outreach programs that would not otherwise be possible within the regular operating budget of the Vancouver Police Department. These programs involve thousands of volunteer hours of VPD officers and have benefited hundreds of inner city children and youth.

The partnership between the community and police is fundamental to crime prevention and reduction efforts. The Vancouver Police Foundation's goal is to provide funding for innovative policing projects and inspiring community outreach programs that save lives, prevent crime and help apprehend suspects.

The generous spirit of our members and supporters plays a vital role in the Foundation's ability to support the extraordinary community work and efforts of the Vancouver Police Department, especially in the area of early-intervention and crime prevention youth programs. By working together, we become partners in building stronger communities and making Vancouver the safest major city in Canada.

The Vancouver Police Foundation is a registered charitable organization (BN 89022-6178-RR0001), as well as a non-profit society.

To find out more, please visit VancouverPoliceFoundation.org





**POLICE
VANCOUVER**



FINANCIAL

RESULTS

(FOR THE YEAR ENDED DECEMBER 31)

AUTHORIZED STRENGTH	2011	2012	% CHANGE
VPD Sworn Members	1,327	1,327	0%
VPD Civilian Members	388.5	388.5	0%
TOTAL POSITIONS	1,715.5	1,715.5	0%

	2011 (\$1,000)	2012 (\$1,000)	% CHANGE
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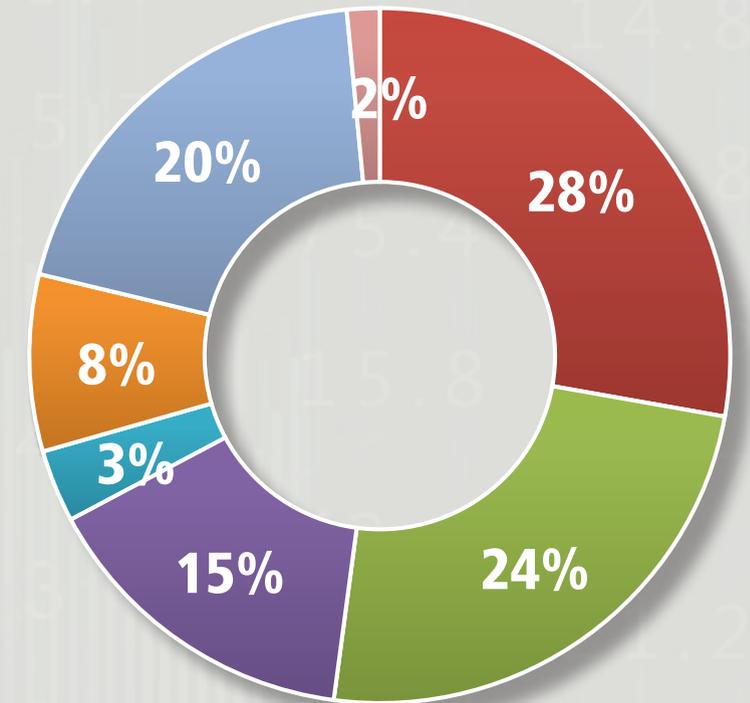
STAFFING			
Salaries & Benefits	\$178,115	\$183,349	
Uniforms & Related Equipment	\$3,838	\$3,539	
Training	\$1,334	\$1,826	
TOTAL STAFFING	\$183,287	\$188,714	3%

OPERATING COSTS			
Building & Facilities	\$9,777	\$10,345	
Fleet	\$8,708	\$9,037	
Criminal Investigations	\$4,134	\$5,611	
Legal & Consulting	\$1,139	\$1,252	
Equipment	\$2,683	\$3,059	
Administrative & Overhead Costs	\$7,984	\$7,337	
Reserve Adjustments	(\$913)	\$561	
TOTAL OPERATING COSTS	\$33,513	\$37,201	11%

REVENUES	(\$2,923)	(\$3,402)	
NET EXPENDITURE	\$213,877	\$222,513	4%

This is the eighth consecutive year the Vancouver Police Department has finished within budget.

2012 OPERATING COSTS



- BUILDING & FACILITIES
- FLEET
- CRIMINAL INVESTIGATIONS
- LEGAL & CONSULTING
- EQUIPMENT
- ADMINISTRATION & OVERHEAD
- RESERVE ADJUSTMENTS



**POLICE
VANCOUVER**

CRIME BY THE NUMBERS

CRIMINAL CODE OFFENCES	2011	2012 ¹	2011 CRIME RATE /1,000 POP	2012 CRIME RATE /1,000 POP	% CHANGE ² (CRIME RATE)
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VIOLENT CRIME	6,698	6,351	10.3	9.5	-7.3%
Culpable Homicide	15	8	0.0	0.0	-41.4%
Attempted Murder	13	20	0.0	0.0	50.4%
Sexual Offences	491	488	0.8	0.7	-2.9%
Assaults	5,121	4,801	7.9	7.2	-8.4%
Abduction	6	3	0.0	0.0	-
Robbery	1,052	1,031	1.6	1.5	-4.2%

PROPERTY CRIME	33,268	34,579	51.1	51.9	1.6%
Break & Enter	5,029	5,166	7.7	7.8	0.4%
Theft of Vehicle	1,133	1,204	1.7	1.8	3.9%
Theft from Auto	7,513	8,199	11.5	12.3	6.7%
Theft (Over/Under \$5K)	11,033	11,908	16.9	17.9	5.5%
Have Stolen Goods	1,035	1,157	1.6	1.7	9.3%
Fraud	2,389	2,270	3.7	3.4	-7.1%
Arson	275	226	0.4	0.3	-19.7%
Mischief (Over/Under \$5K)	4,861	4,449	7.5	6.7	-10.5%

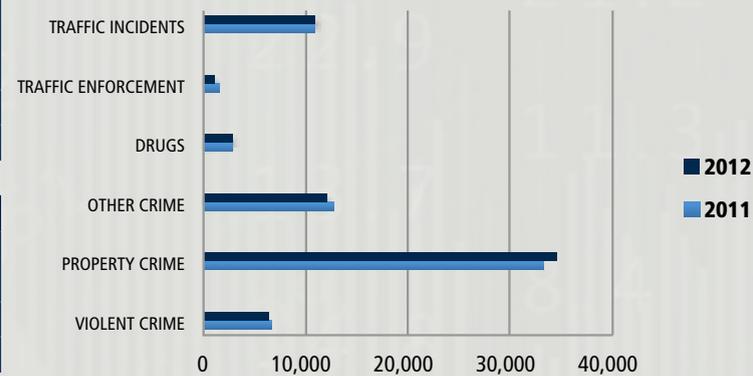
OTHER CRIME	12,747	12,056	19.6	18.1	-7.6%
Prostitution	116	47	0.2	0.1	-60.4%
Gaming and Betting ²	4	2	0.0	0.0	-
Offensive Weapons	1,049	1,027	1.6	1.5	-4.3%
Other Criminal Code	11,578	10,980	17.8	16.5	-7.3%

DRUGS	2,818	2,873	4.3	4.3	-0.4%
Heroin	303	425	0.5	0.6	37.1%
Cocaine	970	1,065	1.5	1.6	7.3%
Cannabis	1,334	1,160	2.0	1.7	-15.0%
Other Drugs	211	223	0.3	0.3	3.3%

CRIME RATE % CHANGE



CRIMINAL CODE OFFENCES



CRIMINAL CODE OFFENCES	2011	2012 ¹	2011 CRIME RATE /1,000 POP	2012 CRIME RATE /1,000 POP	% CHANGE ² (CRIME RATE)
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TRAFFIC ENFORCEMENT	1,527	1,087	2.3	1.6	-30.4%
Dangerous Operation of MV	19	22	0.0	0.0	13.2%
Impaired Operation of MV	1,257	883	1.9	1.3	-31.3%
Fail/Refuse Breath/Blood Sample	147	146	0.2	0.2	-2.9%
Fail to Stop/Remain at Scene	40	0	0.1	0.0	-
Driving while Prohibited	64	36	0.1	0.1	-45.0%

TRAFFIC ACCIDENTS	10,908	10,923	16.7	16.4	-2.1%
MV – Fatal	13	19	0.0	0.0	42.8%
MV – Non Fatal ⁴	8,784	9,024	13.5	13.5	0.4%
Property Damage	2,111	1,880	3.2	2.8	-13.0%

TOTAL INCIDENTS	67,966	67,870	104.3	101.8	-2.4%
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CRIMINAL CODE OFFENCES	2011	2012 ¹	2011 CRIME RATE /1,000 POP	2012 CRIME RATE /1,000 POP	% CHANGE ² (CRIME RATE)
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CALLS FOR SERVICE	2011	2012	2011 CRIME RATE /1,000 POP	2012 CRIME RATE /1,000 POP	% CHANGE ² (CRIME RATE)
Total	211,287	208,147	324.3	312.3	-3.7%
Dispatched	158,864	158,186	243.9	237.3	-2.7%
% Dispatched	75.2%	76.0%			1.1%
Population ³	651,447	666,517			2.3%

¹ 2011 & 2012 data run on 2013/07/02

² Rate Change not presented for counts less than or equal to five

³ Source: BC Stats as of 2013/07/02

⁴ ICBC Data as of 2013/07/02

These statistics are produced using the "all offence scoring method."

Note: Small baseline offence numbers make large percentage changes.

Numbers are subject to change due to ongoing investigations or reclassifications of incidents.

For more information on our data disclaimers and limitations, please refer to <http://vancouver.ca/police/organization/planning-research-audit/stats-accuracy-comparing-data.html>.

*The crime rate figures are rounded to the nearest decimal, while the % change in crime rate calculations are derived from original calculations which have not been rounded off.

