



CRISIS INTERVENTION CASE WORKER

COMPETITION: #22118-50011781

STATUS:	Regular Full-Time
SECTION:	Diversity, Community, & Indigenous Relations Section
HOURS OF WORK:	Variable Shifts
SALARY:	Pay Grade 22 - \$35.66 - \$41.98 per hour
COMP. END DATE:	Thursday, September 22, 2022

Responsible for providing social work, which involves crisis intervention and ongoing case management.

Essential Duties

- Provides crisis intervention assistance and emotional support in response to a wide variety of traumatic incidents such as suicide attempts, domestic violence, and notification of next of kin of sudden death or serious injury at the request of a police officer.
- Provides ongoing evaluation, assessment of psychological, social and cultural considerations and applies appropriate intervention models; recommends and/or determines necessary remedial action; advocates for and refers clients to other agencies or services as appropriate; manages complex cases in collaboration with officers in specialized units including Major Crime Section, Missing Persons, Homicide, Domestic Violence and Criminal Harassment and Sex Crimes; determines when case files can be concluded.
- Provides court support services; liaises with Crown Counsel and informs clients of court imposed conditions, court procedures and case progress through the court system; conducts court orientation; attends meetings with victims and Crown Counsel; facilitates access to vulnerable victim testimonial aids; arranges for court escorts, as required; accompanies clients to court for emotional support.
- Acts as intermediary with external agencies to assist clients in gathering and providing information and in completing forms; transports clients to alternate locations, as required.
- Participates in and provides peer debriefing to colleagues.

- Gathers information about community resources; prepares and maintains records and reports related to the work.
- Liaises with the VSU Primary Dog Handler and determines the suitability of utilizing the VSU Justice Facility Dog for their clients and has exposure to the Justice Facility Dog in the office and on scene.
- Continues participation in the annual mandatory high stress debrief program
- Other related duties and responsibilities as assigned

QUALIFICATIONS

Required

- Considerable knowledge of the principles, practices and techniques of crisis intervention and of evaluation, assessment of psychological, social and cultural considerations and appropriate intervention models.
- Sound knowledge of policies and regulations, the criminal code and other applicable legislation.
- Sound knowledge of community, social, legal and health resources available for referral of clients.
- Working knowledge of court procedures as they relate to the work performed.
- Ability to function effectively to provide crisis intervention in emergency situations and under conditions of stress and conflict and to make decisions about personal and client safety.
- Ability to conduct evaluation, assessment of psychological, social and cultural considerations and to apply appropriate intervention models.
- Ability to recognize and deal with behavioural, social and psychological problems.
- Ability to establish and maintain effective working relationships with a variety of internal and external contacts.
- Must be comfortable working in an environment with a Justice Facility dog present

EXPERIENCE:

Required:

- Minimum two years of related office experience
- Considerable knowledge and experience in crisis intervention and emotional support and with sound related experience in psychological first aid and crisis support

Preferred:

- Direct experience in Victim Services as a paid Victim Services worker

EDUCATION:

Required:

- Degree in the field of Social Science, such as Psychology, Social Work with supplemental related coursework

Other Requirements:

- Valid Class 5 BC Drivers License with a satisfactory drivers abstract
- Flexibility in assigned shifts and duty hours as Unit operates 24 hours
- All employees must maintain their Enhanced Security Clearance with employed with the Vancouver Police Department. Enhanced Security Clearances will be renewed every 5 years.

Selection Process:

- Candidates will be required to take a written test.

NOTE:

This position falls under the jurisdiction of Teamster Local 31

*Applicants should submit a resume via email by 4:30 p.m. of the closing date. **Resumes should indicate clearly the compensation number on the subject line in the email, and made to the attention of Human Resources Section, via email vpd.civilian.jobs@vpd.ca.***

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