

From: [CHOW, Howard \(VPD\)](#)
To: [DERKSEN, Brent](#)
Cc: [LUM, Eugene](#)
Subject: RE: Approval? RE: Support for Police Departments
Date: Tuesday, July 06, 2021 6:13:42 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Thanks Brent go ahead and reach out. ^{S.13}

Thanks

Howard

Regards,

Deputy Chief Howard Chow #1435
Operations Division
Vancouver Police Department | Beyond the Call
T 604-717-3159
C 604- ²²⁽¹⁾
howard.chow@vpd.ca

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From: "DERKSEN, Brent" <brent.derksen@vpd.ca>
Sent: Jul. 6, 2021 3:38 p.m.
To: "CHOW, Howard (VPD)" <howard.chow@vpd.ca>
Cc: "LUM, Eugene" <eugene.lum@vpd.ca>
Subject: Approval? RE: Support for Police Departments

Sir,

If you support this plan, I'll make arrangements for Eugene and I to call this rep/Helpseeker to gather some preliminary info about what using them would look like. They have reached out a couple times, but I don't believe we've touched base yet. If it sounds promising, we could bring you into a further discussion.

Brent

Inspector Brent Derksen
Operations Division | Project
Vancouver Police Department

Sent with BlackBerry Work - please excuse typos

From: "PALMER, Adam" <adam.palmer@vpd.ca>
Sent: Jul. 5, 2021 11:24 a.m.
To: "CHOW, Howard (VPD)" <howard.chow@vpd.ca>
Cc: "DERKSEN, Brent" <brent.derksen@vpd.ca>; "LUM, Eugene" <eugene.lum@vpd.ca>;
"BERNARDIN, Kevin" <kevin.bernardin@vpd.ca>; "22(1)";
"SZYMCZAK, Aimee" <aimee.szymczak@vpd.ca>
Subject: FW: Support for Police Departments

Howard,

I'll leave it with you to respond to this given the work that you, Brent and Eugene are undertaking.

Thanks,

Adam

CHIEF ADAM PALMER

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

604.717.2950

adam.palmer@vpd.ca | vpd.ca



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From: S.22(1) S.22(1) helpseeker.org>
Sent: Monday, July 05, 2021 9:13 AM
To: PALMER, Adam <adam.palmer@vpd.ca>
Subject: Support for Police Departments

Hello Chief Palmer,

I am writing to express gratitude for the tireless work the Vancouver Police Department has undertaken over the last 16 months to protect & serve Vancouver in response to the demands of COVID.

Watching news unfold as everyone tries to respond to these demands - and the added pressure arising from funding conversations regarding police - we recognized that police could use additional support to develop a more coordinated, transparent and effective social response.

The Edmonton Police Service recently had us perform a Social Impact Audit ("[Money In the System](#)"), which identified approximately \$7.5 billion in investments made annually to social

support and community services in the City of Edmonton. A detailed presentation of the findings is included here for your review: [Social Impact Audit Presentation](#)

It is a compelling case for why now we have the perfect opportunity to recalibrate our social safety net.

We are undertaking a similar effort at a National level, and are putting together a cohort of interested Police Services, to influence broader conversations around spending on social issues that will help relieve some pressure off of Police departments.

I am writing to request a phone call with you, to discuss the vision for this National effort with you, and gauge whether the Vancouver Police Department might like to be involved. Might there be an opportunity over the next two weeks that we could arrange for a brief 15 minute chat? We will arrange a time convenient to your schedule.

Thank you Chief Palmer - I look forward to hearing from you.

S.22(1)

web: helpseeker.co

email: ^{S.22(1)} [\[redacted\]@helpseeker.org](mailto:[redacted]@helpseeker.org)

navigation app: helpseeker.org

In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.

From: [DERKSEN, Brent](#)
To: [CHOW, Howard \(VPD\)](#)
Cc: [LUM, Eugene](#)
Subject: Helpseeker call - FYI re: DCC Rai
Date: Tuesday, July 13, 2021 10:51:25 AM

Hello Sir,

Eugene and I just spoke with § 22(1) from Helpseeker (the company that builds the Social Impact Audit—like the one EPS completed). Please note that § 22(1) indicated Lil Leoci reached out on behalf of DCC Rai to set up a call. You may wish to chat with him so he doesn't duplicate a call.

We kept it very general and high level—no commitment whatsoever. § 22(1) will be sending a proposal to us this week which we will share immediately.

We can discuss at this afternoon's meeting with more details if you wish.

Brent

INSPECTOR #1940 BRENT DERKSEN

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

3585 Graveley Street | Vancouver BC | V5K 5J5

D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

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From: [DERKSEN, Brent](#)
To: S.22(1)
Cc: [LUM, Eugene](#)
Subject: RE: Social Impact Audit - HelpSeeker Proposal - VPD - July 2021
Date: Thursday, July 15, 2021 10:38:20 AM

Thank you for this information and for taking the time to meet on the call. I will ensure this proposal is shared with our executive managers for discussion and decisions. I will advise if I hear anything further or if we require any clarification. Thanks again,

Brent

INSPECTOR BRENT DERKSEN

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: S.22(1) S.22(1) helpseeker.org>
Sent: Thursday, July 15, 2021 9:19 AM
To: DERKSEN, Brent <brent.derksen@vpd.ca>
Cc: LUM, Eugene <eugene.lum@vpd.ca>
Subject: Social Impact Audit - HelpSeeker Proposal - VPD - July 2021

Good Morning Inspector Derksen,

I really appreciate you joining me on the call. Thank you for your time in providing useful information and helping us understand the requirements. I found our discussion to be very valuable as we move forward in the partnership.

As promised, I have attached a proposal outlining the deliverables, highlighting the timelines and estimating the cost. I hope this will support your internal discussions. Let's plan for a follow up meeting in the coming week. If your team has any questions before we meet, please feel free to share them with me.

Once again, thank you for your service, hard work and continued commitment to serve the public.

Looking forward to working with you!

S.22(1)

--

S.22(1)

S.22(1)

photo-logo



web: helpseeker.co
email: [S 22\(1\)@helpseeker.org](mailto:S 22(1)@helpseeker.org)
navigation app: helpseeker.org



In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.



From: [DERKSEN, Brent](#)
To: [GOFORTH, Mackenzie](#); [LUM, Eugene](#)
Subject: RE: Vancouver Police Department - Friday July 23 Meeting
Date: Wednesday, July 21, 2021 4:53:59 PM

Thank you both. Hopefully that works for HelpSeeker. I will make it work if it's a go. Thanks.

Brent

INSPECTOR BRENT DERKSEN

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>
Sent: Wednesday, July 21, 2021 2:21 PM
To: LUM, Eugene <eugene.lum@vpd.ca>
Cc: DERKSEN, Brent <brent.derksen@vpd.ca>
Subject: RE: Vancouver Police Department - Friday July 23 Meeting

Great. In that case, the 28th at 11am-1pm is good for you to pitch to Helpseeker.

From: LUM, Eugene <eugene.lum@vpd.ca>
Sent: Wednesday, July 21, 2021 2:00 PM
To: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>
Cc: DERKSEN, Brent <brent.derksen@vpd.ca>
Subject: RE: Vancouver Police Department - Friday July 23 Meeting

Thanks Mac. We will try and brief him before he leaves on annual.

Sgt 2200 Eugene Lum

Aide to Deputy Chief, Special Projects
Operations Division
Vancouver Police Department
3585 Graveley St, Vancouver, B.C. V5K 5J5
Desk: 604 717-3712 | Cell: 604-22(1) | Fax: 604-717-3579

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From: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>
Sent: Wednesday, July 21, 2021 1:43 PM
To: LUM, Eugene <eugene.lum@vpd.ca>

Cc: DERKSEN, Brent <brent.derksen@vpd.ca>

Subject: RE: Vancouver Police Department - Friday July 23 Meeting

Apparently he will be on A/L for three weeks... starting next week, I assume.

Mackenzie Goforth

Executive Assistant

Office of the Superintendents of North & South Commands

Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604-717-3677 | E: mackenzie.goforth@vpd.ca | www.vpd.ca

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From: LUM, Eugene <eugene.lum@vpd.ca>

Sent: Wednesday, July 21, 2021 1:21 PM

To: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>

Cc: DERKSEN, Brent <brent.derksen@vpd.ca>

Subject: RE: Vancouver Police Department - Friday July 23 Meeting

Yes he should be there

Sgt 2200 Eugene Lum

Aide to Deputy Chief, Special Projects

Operations Division

Vancouver Police Department

3585 Graveley St, Vancouver, B.C. V5K 5J5

Desk: 604 717-3712 | Cell: 604-22(1) | Fax: 604-717-3579

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From: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>

Sent: Wednesday, July 21, 2021 1:11 PM

To: LUM, Eugene <eugene.lum@vpd.ca>

Subject: RE: Vancouver Police Department - Friday July 23 Meeting

Ok – is DCC Rai a must-attend?

Mackenzie Goforth

Executive Assistant

Office of the Superintendents of North & South Commands

Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604-717-3677 | E: mackenzie.goforth@vpd.ca | www.vpd.ca

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From: LUM, Eugene <eugene.lum@vpd.ca>
Sent: Wednesday, July 21, 2021 1:08 PM
To: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>
Cc: DERKSEN, Brent <brent.derksen@vpd.ca>
Subject: RE: Vancouver Police Department - Friday July 23 Meeting

Hi Mac

Lets go ahead with July 28, 11-1pm. I don't think we can push it back any further at this point.
Eugene

Sgt 2200 Eugene Lum

Aide to Deputy Chief, Special Projects

Operations Division

Vancouver Police Department

3585 Graveley St, Vancouver, B.C. V5K 5J5

Desk: 604 717-3712 | Cell: 604-22(1) Fax: 604-717-3579

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From: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>
Sent: Wednesday, July 21, 2021 1:00 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>; LUM, Eugene <eugene.lum@vpd.ca>
Subject: RE: Vancouver Police Department - Friday July 23 Meeting

Hi Brent,

Aimee held the 28th, 11-1pm and this has been accepted by all but DCC Rai and Jennie Gill. Tuesday AM will be contingent on the Executive Committee meeting getting cancelled due to Chief being tied up in something else.

I am waiting to hear from Lil if DCC Rai can make the Wednesday, at which point the 28th, 11-1PM is good to propose to Helpseeker if that is our only option.

Keep you posted,

Mackenzie Goforth

Executive Assistant

Office of the Superintendents of North & South Commands

Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604-717-3677 | E: mackenzie.goforth@vpd.ca | www.vpd.ca

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From: DERKSEN, Brent <brent.derksen@vpd.ca>

Sent: Wednesday, July 21, 2021 11:13 AM

To: LUM, Eugene <eugene.lum@vpd.ca>; GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>

Subject: RE: Vancouver Police Department - Friday July 23 Meeting

If at all possible, 27th is best for me, or 28 in the am. I'm unavailable for the afternoon of the 28th.
Thanks, I'll await whatever you nail down for the new date/time.

Brent

INSPECTOR BRENT DERKSEN

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: LUM, Eugene <eugene.lum@vpd.ca>

Sent: Wednesday, July 21, 2021 9:50 AM

To: GOFORTH, Mackenzie <Mackenzie.GOFORTH@vpd.ca>

Cc: DERKSEN, Brent <brent.derksen@vpd.ca>

Subject: FW: Vancouver Police Department - Friday July 23 Meeting

Importance: High

Hi Mac,

It looks like Aimee is out of the office.

Are you able to cancel our Helpseeker meeting this Friday and try to reschedule the people on the list for July 27 & 28?

Once we have a time, please run it by me or Brent so we can confirm with Helpseeker.

Cheers

Eugene

From: LUM, Eugene
Sent: Wednesday, July 21, 2021 9:48 AM
To: SZYMCZAK, Aimee <aimee.szymczak@vpd.ca>
Cc: DERKSEN, Brent <brent.derksen@vpd.ca>; GILL, Jennie <Jennie.GILL@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>
Subject: FW: Vancouver Police Department - Friday July 23 Meeting
Importance: High

Hello Aimee,

Is it possible to reschedule the Helpseeker meeting for July 27 or 28? And cancel this Fridays 10-1pm meeting?

I've included Inspector Derksen's original email for invitees.

Eugene

From: DERKSEN, Brent <brent.derksen@vpd.ca>
Sent: Thursday, July 15, 2021 3:11 PM
To: SZYMCZAK, Aimee <aimee.szymczak@vpd.ca>
Subject: HelpSeeker conference call

Hi Aimee,

For the call we discussed, please set it up for whenever you're able to find a timeslot next week that works for:

From VPD:
DCC Chow
DCC Rai
DCC Wilson
Drazen
Eugene Lum
Jennie Gill
Me

From HelpSeeker:
S.22(1) helpseeker.org S.22(1)

I suspect they may prefer the option of a video call, but I'll leave that with you—you know their preferences best. Thank you,

Brent

INSPECTOR #1940 BRENT DERKSEN
Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

Sgt 2200 Eugene Lum

Aide to Deputy Chief, Special Projects

Operations Division

Vancouver Police Department

3585 Graveley St, Vancouver, B.C. V5K 5J5

Desk: 604 717-3712 | Cell: 604-22(1) | Fax: 604-717-3579

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From: S.22(1) S.22(1) helpseeker.org>

Sent: Wednesday, July 21, 2021 9:43 AM

To: LUM, Eugene <eugene.lum@vpd.ca>

Cc: DERKSEN, Brent <brent.derksen@vpd.ca>

Subject: Re: Vancouver Police Department - Friday July 23 Meeting

Importance: High

Thanks for the follow up, Eugene. I was coordinating a meeting time with Aimee and informed her that we are not available on Friday. I suggest we block an hour on 27/28 in the afternoon.

Please let me know what works on your side and who will be attending the call.

S.22(1)

--

S.22(1)

[Redacted]

[Redacted]

web: helpseeker.co

email: S.22(1) helpseeker.org

navigation app: helpseeker.org

□□□□

[Redacted]

In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.

_____|_____|
Hello § 22(1)

Hope this email finds you well.

I'm following up on Inspector Derksen's email from last week confirming that you received our meeting calendar invite for Friday, July 23, 10:00-1:00 PST? I don't anticipate that the meeting will go for 3 hours.

If you had time to give me a call, it would be appreciated.

Regards,
Eugene

Sgt 2200 Eugene Lum

Aide to Deputy Chief, Special Projects

Operations Division

Vancouver Police Department

3585 Graveley St, Vancouver, B.C. V5K 5J5

Desk: 604 717-3712 | Cell: 604-22(1) | Fax: 604-717-3579

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From: [CHOW, Howard \(VPD\)](#)
To: S.22(1) S.22(1) [DERKSEN, Brent](#); [WILSON, Fiona](#); [LUM, Eugene](#)
Cc: S.22(1) ¹⁾
Subject: RE: Thank You
Date: Wednesday, July 28, 2021 3:03:55 PM

Thank you for your email S.22(1) We will have some discussions on this to determine next steps, thank you for your time today.

Howard

Regards,

Deputy Chief Howard Chow #1435
Operations Division
Vancouver Police Department | Beyond the Call
T 604-717-3159
C 604- S.22(1)
howard.chow@vpd.ca

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From: S.22(1) S.22(1) [helpseeker.org](#)>
Sent: Wednesday, July 28, 2021 2:31 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>; WILSON, Fiona <fiona.wilson@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; LUM, Eugene <eugene.lum@vpd.ca>
Cc: S.22(1) S.22(1) [helpseeker.org](#)>
Subject: Thank You

Hello everyone,

Thank you so much for taking the time to participate in our call earlier.

S.21



Back in 2018, when we started pushing for better coordination across Canada's social safety net, the typical response was "our City is already doing a lot of this work - we're doing fine". But COVID put significant strain on our social safety net, and most communities realized they weren't as coordinated as they thought.

We can do better. Our approach is that you can't know what you need until you know exactly what you have to work with. Social Impact Audits provide that clarity. While we have adjusted to life under COVID, the effects are still fresh in our minds - which is why we have to act quickly to recalibrate our social safety net. We believe that Police, being at the center of many conversations calling for change, are that unique voice of influence that will drive change focuses on coordinated, transparent and effective social responses.

We hope you will join us at tomorrow's session.

Thank you again and all the best,

S.22(1)

In the spirit of Reconciliation, I acknowledge that I live on the traditional territories of the Blackfoot Confederacy (Siksika, Kainai, Piikani), the Tsuut'ina, the Îyâxe Nakoda Nations, the Métis Nation (Region 3), and all people who make their homes in the Treaty 7 region of Southern Alberta.

S.22(1)

helpseeker.co
helpseeker.org

From: [DERKSEN, Brent](#)
To: [LEE, Melissa](#)
Cc: [LUM, Eugene](#)
Subject: RE: HelpSeeker Report Cost = \$142,550 - Social Impact Audit - HelpSeeker Proposal - VPD - July 2021
Date: Wednesday, August 04, 2021 8:47:53 AM

Hi Melissa,

I saw ^{S.22(1)} response to you this am. I'm happy to join the call with you if you wish—please let me know. If this helps you form your questions; we need him to clarify whether the quote/proposal includes the “dashboard” and interactive “flow-through” charts, etc. that we have seen in the EPS final product, in addition to the full written report. This is what we were expecting to receive:

[Edmonton EPS V7 EdmontonOnly | Tableau Public](#)

It includes the 4 taps along the top that we looked at yesterday, plus the full *Technical Briefing* report (link found within the first tab).

The proposal language seems to indicate that and it was clearly our assumption that those features are part of what we will get (the ability to drill down to individual organizations, see their funding, etc. is what's valuable about this). We are aware that it's not an ongoing, continuously updated, “live” product going forward.

I'm mostly available this morning if you'd like me involved.

Brent

INSPECTOR BRENT DERKSEN

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: LEE, Melissa <Melissa.Lee@vpd.ca>
Sent: Tuesday, August 03, 2021 3:08 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>
Cc: LUM, Eugene <eugene.lum@vpd.ca>
Subject: RE: HelpSeeker Report Cost = \$142,550 - Social Impact Audit - HelpSeeker Proposal - VPD - July 2021

Thanks! Listening to the you-tube presentation now.

Couple of things for Thursday:

13

[Redacted content]

Just a couple of thoughts at the moment. I can speak to the finances on Thursday if there are questions.

Thanks,

Melissa

From: DERKSEN, Brent <brent.derksen@vpd.ca>

Sent: Tuesday, August 03, 2021 1:46 PM

To: LEE, Melissa <Melissa.Lee@vpd.ca>

Cc: LUM, Eugene <eugene.lum@vpd.ca>

Subject: FW: HelpSeeker Report Cost = \$142,550 - Social Impact Audit - HelpSeeker Proposal - VPD - July 2021

Hi Melissa,

Attached are:

- The HelpSeeker Proposal
- A PPT outlining the Edmonton Police Service finished product/results

And it would be worthwhile watching this presentation and Q&A hosted by the head of HelpSeeker (Dr. Alina Turner), EPS Chief Dale McFee, and Ottawa PS Chief Sloly:

As promised, here is a link to the recording of today's session:

Another HelpSeeker contact you might find useful (she was also on the Zoom you saw):

S.22(1)



CORPORATE helpseeker.co
PRODUCT helpseeker.org

Brent

INSPECTOR BRENT DERKSEN

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: S.22(1) S.22(1) <S.22(1)@helpseeker.org>

Sent: Thursday, July 15, 2021 9:19 AM

To: DERKSEN, Brent <brent.derksen@vpd.ca>

Cc: LUM, Eugene <eugene.lum@vpd.ca>

Subject: Social Impact Audit - HelpSeeker Proposal - VPD - July 2021

Good Morning Inspector Derksen,

I really appreciate you joining me on the call. Thank you for your time in providing useful information and helping us understand the requirements. I found our discussion to be very valuable as we move forward in the partnership.

As promised, I have attached a proposal outlining the deliverables, highlighting the timelines and estimating the cost. I hope this will support your internal discussions. Let's plan for a follow up meeting in the coming week. If your team has any questions before we meet, please feel free to share them with me.

Once again, thank you for your service, hard work and continued commitment to serve the public.

Looking forward to working with you!

Thanks,

S.22(1)

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S.22(1)

S.22(1)

S.22(1)

web: helpseeker.co

email: S.22(1) helpseeker.org

navigation app: helpseeker.org

photo-logo



In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.



From: [DERKSEN, Brent](#)
To: [LUM, Eugene](#)
Subject: RE: Helpseeker PowerPoint
Date: Thursday, August 05, 2021 7:42:55 AM

Hi. I played around a bit this am. "1.4" Made it widescreen so it shows better and swapped out slide 5 for a better graphic that shows the same info as the last, but in a flashier format with more info to give the newbies a better glance in 1 shot of the kind of stuff that comes from this audit. I think it looks better once you open up in presentation mode, but let me know what you think.

We'll have both versions there, time to adjust, and I'll bring both on a USB.

S.15



Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca


From: LUM, Eugene <eugene.lum@vpd.ca>
Sent: Wednesday, August 04, 2021 6:55 PM
To: CHOW, Howard (VPD) <howard.chow@vpd.ca>
Cc: DERKSEN, Brent <brent.derksen@vpd.ca>
Subject: Helpseeker PowerPoint

Hello Deputy,

Attached is our PowerPoint. Its 10 slides. The majority of the time we will be talking. The slide notes are rough as we know the majority of the material already. Our goal is to keep it at 10 mins max with time for questions. Let us know your thoughts or any edits you would like.

For dress, are you ok with our blues? Or business suit?

Eugene

Sgt 2200 Eugene Lum
Aide to Deputy Chief, Special Projects
Operations Division
Vancouver Police Department
3585 Graveley St, Vancouver, B.C. V5K 5J5
Desk: 604 717-3712 | Cell: 604- 22(1) | Fax: 604-717-3579

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From: [LEE, Melissa](#)
To: [DERKSEN, Brent](#); [LUM, Eugene](#)
Subject: RE: HelpSeeker
Date: Thursday, August 05, 2021 5:50:16 PM

You bet. Pls also include Richard kwai as he will weigh in on the procurement piece.

Thanks
M

Sent with BlackBerry Work (www.blackberry.com)

From: "DERKSEN, Brent" <brent.derksen@vpd.ca>
Sent: Aug. 5, 2021 5:46 p.m.
To: "LEE, Melissa" <Melissa.Lee@vpd.ca>; "LUM, Eugene" <eugene.lum@vpd.ca>
Subject: RE: HelpSeeker

Thanks Melissa and thank you for your support and work on this.

DCC Chow asked that we put together a brief call tomorrow morning around 9:30/10:00 to discuss next steps. I will work with Aimee to arrange that—hopefully that works on your end.

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: LEE, Melissa <Melissa.Lee@vpd.ca>
Sent: Thursday, August 05, 2021 5:19 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>; LUM, Eugene <eugene.lum@vpd.ca>
Subject: HelpSeeker

Hi both,

Great job today!

I am getting it all rolling on the finance/procurement side of the house, so hoping to get some further information tomorrow. In the meantime, it may be worthwhile to advise HelpSeeker that we'll be moving ahead and that VPD's procurement team will reach out to S.22(1) to talk about the details.

Thanks,

Melissa

From: S.22(1) S.22(1)
To: DERKSEN, Brent
Cc: LEE, Melissa; KWAI, Richard; CHOW, Howard (VPD); LUM, Eugene
Subject: Re: HelpSeeker Proposal - VPD - July/Aug 2021
Date: Friday, August 06, 2021 1:40:44 PM

Hello Inspector Dersken,

Thanks for the confirmation. I am looking forward to working with your finance team on the next steps.

Have a great weekend!

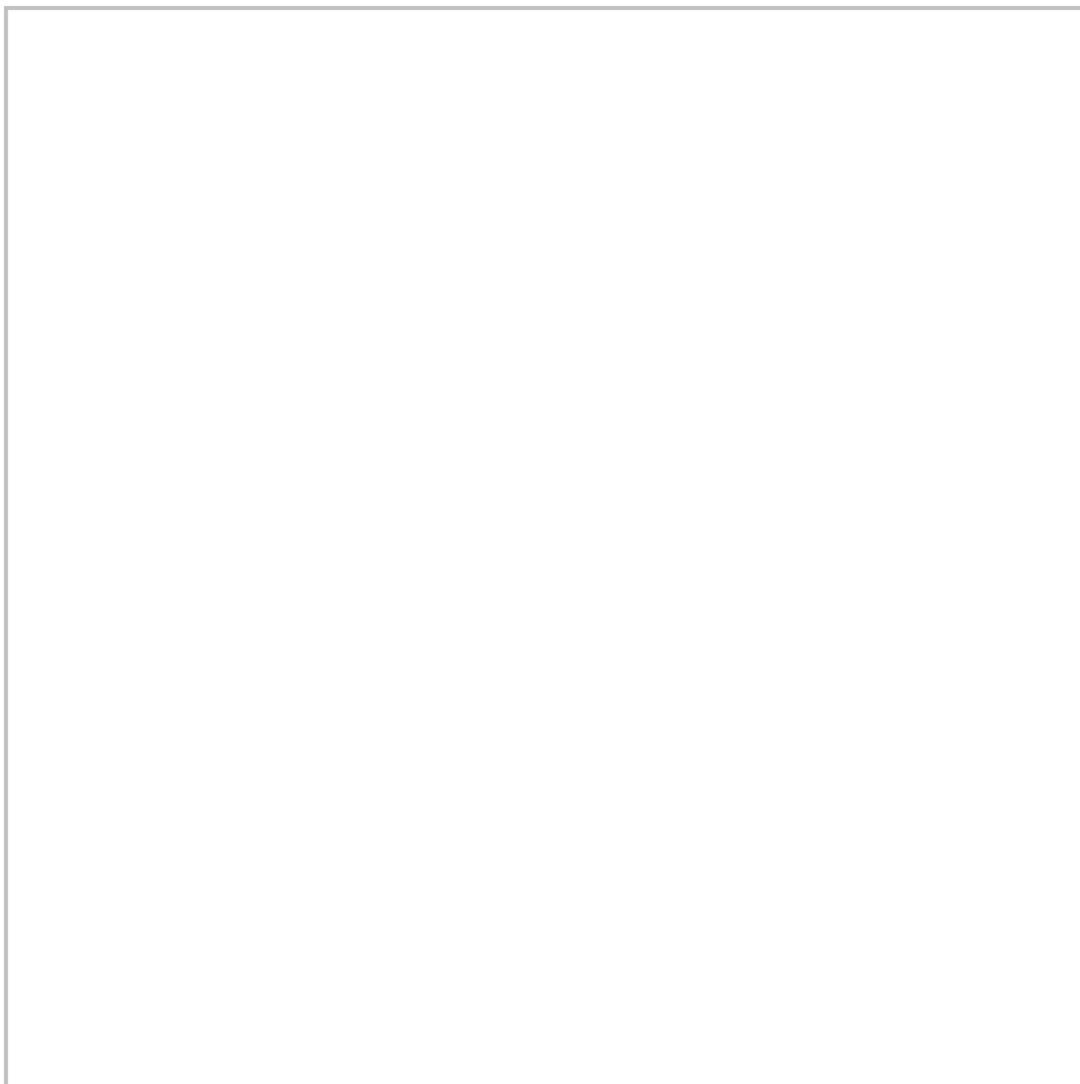
S.22(1)

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In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.



On Aug 6, 2021, at 4:34 PM, DERKSEN, Brent <brent.derksen@vpd.ca> wrote:

Good afternoon S.22(1)

Thank you for working with us on this project. I am emailing to advise that our intention is to move ahead with the proposed work—the Social Impact Audit. VPD's Budget Manager (Melissa Lee) and Purchasing Supervisor (Richard Kwai) are included on this email. They are working on how best to initiate this on the contract side—I will leave it with them to have any conversations that might be required for that purpose.

Regards,

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: S.22(1) S.22(1) <S.22(1)@helpseeker.org>

Sent: Thursday, July 15, 2021 9:19 AM

To: DERKSEN, Brent <brent.derksen@vpd.ca>

Cc: LUM, Eugene <eugene.lum@vpd.ca>

Subject: Social Impact Audit - HelpSeeker Proposal - VPD - July 2021

Good Morning Inspector Derksen,

I really appreciate you joining me on the call. Thank you for your time in providing useful information and helping us understand the requirements. I found our discussion to be very valuable as we move forward in the partnership.

As promised, I have attached a proposal outlining the deliverables, highlighting the timelines and estimating the cost. I hope this will support your internal discussions. Let's plan for a follow up meeting in the coming week. If your team has any questions before we meet, please feel free to share them with me.

Once again, thank you for your service, hard work and continued commitment to serve the public.

Looking forward to working with you!

Thanks,

S.22(1)

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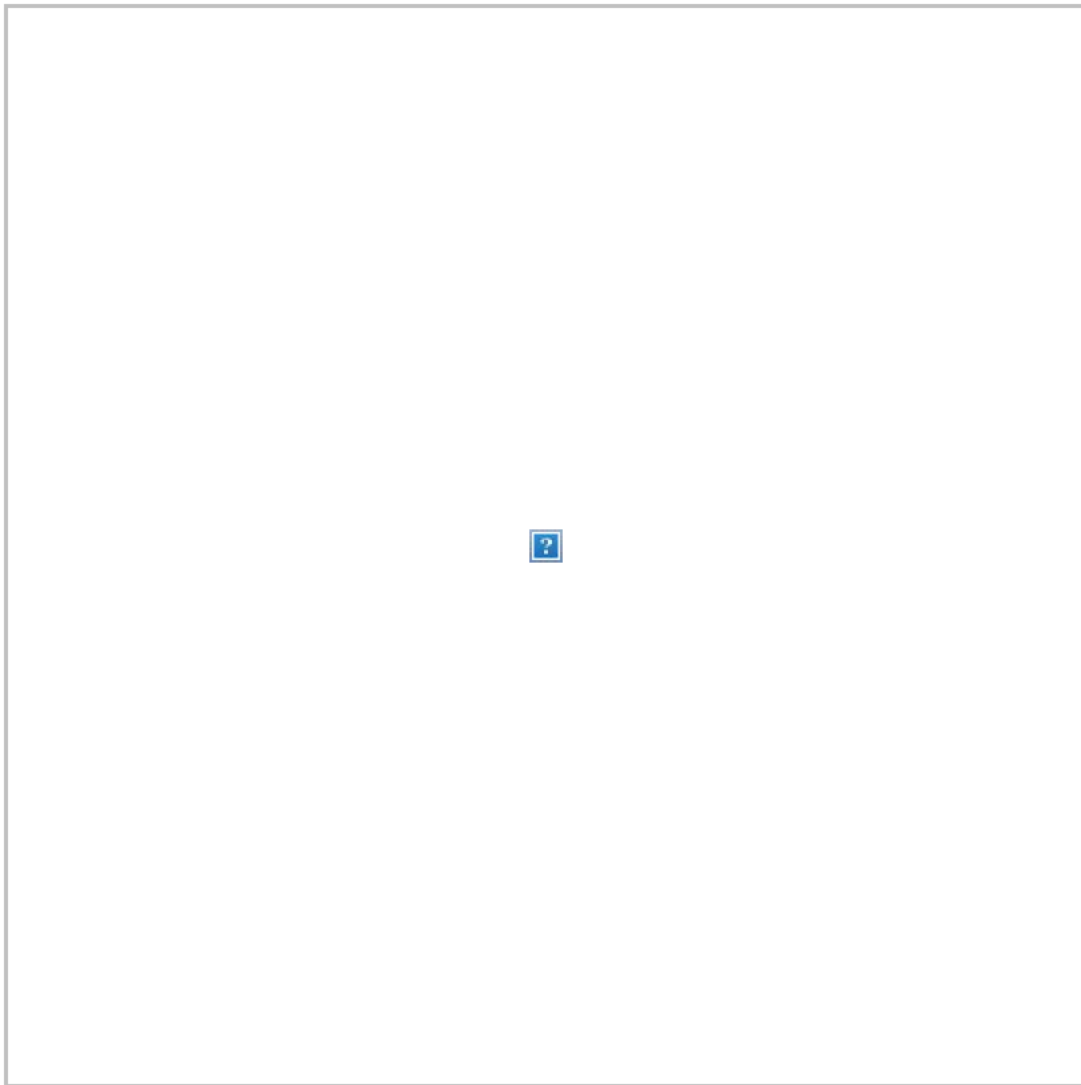
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<Social Impact Audit - VPD Proposal - July 2021.pdf>

From: [DERKSEN, Brent](#)
To: [LEE, Melissa](#); [KWAI, Richard](#); [LAI, Raymond](#)
Cc: [LUM, Eugene](#)
Subject: RE: HelpSeeker Report - Social Impact Audit
Date: Friday, August 06, 2021 2:16:23 PM

Hello All,

Hopefully this info below helps / saves you some time. All credit to Eugene LUM for putting this together today.

Hey Brent

Here are some articles on HelpSeeker. I could not find any comparable companies that do what HelpSeeker does and on the same scale.

Eugene

Web articles on HelpSeeker:

<https://www.theglobeandmail.com/canada/article-a-federally-funded-ai-is-being-used-to-predict-where-homelessness-will/>

(Most recent)

- using Artificial Intelligence to predict solutions to social issues

<https://www.digitalsupercluster.ca/covid-19-program-page/leveraging-ai-in-canadas-social-response-to-covid/>

-HelpSeeker a partnerships in govt project

<https://www.abbynews.com/news/citys-housing-challenges-highlighted-in-report-to-abbotsford-council/>

-HelpSeeker providing data to Abbotsford city council on housing availability and homelessness

<https://www.newswire.ca/news-releases/helpseeker-technologies-to-launch-canada-s-first-social-sector-digital-decision-support-platform-863974290.html>

-HelpSeeker developing a data platform that will streamline data points and suggest community solutions

-their tech and data can give insights faster than years of research

-community success hub compares their region with other communities for insights into key demographics and needs

-the hub leverages machine learning and AI to promote faster decision making

-Allows community leaders to compare social trends with similar-sized communities and against provincial averages.

<https://momentum.org/driving-social-change-through-technology-a-start-up-success-story/>

- HelpSeeker app has connections to over 250,000 social services across Canada and growing

-app avail in 21 languages & serves over 2000 communities.

<https://www.google.ca/amp/s/calgaryherald.com/news/local-news/calgary-social-services-tech-startup-gets-2-5-million-from-ottawa-to-scale-up/wcm/2fc9e96b-ed6d-40ab-aea5-8f97939d1d4d/amp/>

-fed min for child, family and social development announces \$2.5mill in fed funding for HelpSeeker over 3 years
-investment supports the government's National Housing Strategy, which aims to find unique and innovative solutions for the country's homelessness problem.

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

From: LEE, Melissa <Melissa.Lee@vpd.ca>

Sent: Friday, August 06, 2021 1:27 PM

To: KWAI, Richard <Richard.KWAI@vpd.ca>; LAI, Raymond <Raymond.LAI@vpd.ca>

Cc: DERKSEN, Brent <brent.derksen@vpd.ca>

Subject: FW: HelpSeeker Report - Social Impact Audit

Hi Richard and Raymond,

Thanks for your time today and for your assistance moving forward. As per our discussion, the company's name is HelpSeeker and the attached presentation helps provide some context as to what the outcomes are of this particular product.

Please do not forward this presentation. It is purely for your eyes.

Thanks,

Melissa

From: S.22(1) S.22(1)
To: [LEE, Melissa](#)
Cc: [DERKSEN, Brent](#)
Subject: HelpSeeker - Sole Sourcing Rationale
Date: Wednesday, August 11, 2021 07:59:27
Attachments: [Sole Sourcing Rationale for HelpSeeker Technologies.pdf](#)

Hi Mellisa,

Please find attached supporting doc related to sole sourcing. Let me know if you need any additional information.

Thanks,

S.22(1)

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email: S.22(1) helpseeker.org
navigation app: helpseeker.org





In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.



Sole Sourcing Rationale for HelpSeeker Technologies

1. Proprietary dataset of services in Canada. HelpSeeker's systems map contains 280,000 service elements across Canada thanks to 3 years of data collection. This dataset is unique and proprietary to HelpSeeker - it is also needed to assess funding in various verticals of the social safety net - ie. homelessness, poverty, domestic violence etc.
2. Unique expertise in Social Impact Audit. Methodology and concepts of SIAs was developed by HelpSeeker. This is reflected in the reports produced, methods applied, understanding of the datasets and their wrangling for analysis.
3. Experience working with police service. HelpSeeker is a vendor of record with police departments across Canada, including Edmonton, Toronto, and Ottawa. This translates into understanding of internal processes, policy and dynamics to ensure efficient delivery of a valuable product.
4. Proprietary technology product. The data science algorithms and systems mapping platforms used to analyse and visualize the Social Impact Audit results are developed and unique to HelpSeeker.
5. Speed to results. Ultimately, these advantages result in a higher quality result, better experience, and quick turnaround for the VPD.

From: [ENG, Nancy \(VPD\)](#)
To: [MANOJLOVIC, Drazen](#); [KWAI, Richard](#); [LEE, Melissa](#); [LUM, Eugene](#); [DERKSEN, Brent](#)
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work
Date: Monday, August 23, 2021 12:24:11 PM

Hi all,

An update – the Sole Source approval approval is now making its way up the chain to the Chief for approval. Melissa will send a scanned copy to Drazen when it is fully signed off.

Nancy

From: ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>
Sent: Thursday, August 19, 2021 7:22 PM
To: MANOJLOVIC, Drazen <Drazen.Manojlovic@vpd.ca>; KWAI, Richard <Richard.KWAI@vpd.ca>; LEE, Melissa <Melissa.Lee@vpd.ca>; LUM, Eugene <eugene.lum@vpd.ca>; DERKSEN, Brent <brent.derksen@vpd.ca>
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work

Hi Drazen - presume you will help quarterback this one on the vpd side - here are my comments

Brent or Eugene - will this also serve as the “contract” as there’s nothing in there about who owns the info and keeping confidentiality but rather is more the SOW - ie: what they will be doing, when and how.

thanks,
Nancy

From: DERKSEN, Brent <brent.derksen@vpd.ca>
Sent: Thursday, August 19, 2021 1:32 PM
To: ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>
Subject: FW: HelpSeeker | VPD | SIA - Statement of Work

Hi Nancy, my email to you (below) got kicked back for some reason. Just wanted to be sure you get this. Thanks.

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954

From: DERKSEN, Brent
Sent: Thursday, August 19, 2021 1:30 PM
To: S.22(1) S.22(1) <S.22(1) helpseeker.org>; Eng, Nancy (Nancy.Eng@vpd.ca) <Eng, Nancy (VPD)>; LEE, Melissa <Melissa.Lee@vpd.ca>; KWAI, Richard <Richard.KWAI@vpd.ca>; Drazen Manojlovic - Planning & Research (Drazen.Manojlovic@vpd.ca) <Drazen.Manojlovic@vpd.ca>

Cc: CHOW, Howard (VPD) <howard.chow@vpd.ca>; § 22(1) helpseeker.org'
§ 22 LUM, Eugene
<eugene.lum@vpd.ca>

Subject: FW: HelpSeeker | VPD | SIA - Statement of Work

Thank you for this, § 22(1) I, too, am away after today until Aug. 30. I have included the relevant VPD decision makers on this email.

Nancy, Melissa, Drazen, Richard – please review and follow up with § 22 or Travis as you deem appropriate.

Thank you,

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954

From: § 22(1) § 22(1) <§ 22(1) helpseeker.org>
Sent: Thursday, August 19, 2021 12:46 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>
Cc: § 22 § 22(1) helpseeker.org>; Travis Turner § 22 >
Subject: HelpSeeker | VPD | SIA - Statement of Work

Hi Brent,

As promised, attached is the HelpSeeker statement of work related to Social Impact Audit, for your review and feedback. Since I will be away next week, I have looped in § 22 and Travis from our team to provide support in my absence.

Please share it with your finance team and let us know if they have any questions.

Looking forward to working with you!

§ 22(1)

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§ 22(1) § 22(1) § 22
§ 22
email: § 22(1) helpseeker.org
navigation app: helpseeker.org



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In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.



From: [MANOJLOVIC, Drazen](#)
To: [DERKSEN, Brent](#); [LEE, Melissa](#)
Cc: [LUM, Eugene](#); [ENG, Nancy \(VPD\)](#)
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work
Date: Tuesday, August 31, 2021 7:37:04 AM

Copy

Sent with BlackBerry Work (www.blackberry.com)

From: "DERKSEN, Brent" <brent.derksen@vpd.ca>
Sent: Aug. 31, 2021 7:03 a.m.
To: "MANOJLOVIC, Drazen" <Drazen.Manojlovic@vpd.ca>; "LEE, Melissa" <Melissa.Lee@vpd.ca>
Cc: "LUM, Eugene" <eugene.lum@vpd.ca>; "ENG, Nancy (VPD)" <Nancy.Eng@vpd.ca>
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work

Thanks for the update on payment timelines and confidentiality/non-disclosure, Drazen. I spoke with DCC Chow yesterday afternoon and he concurs with your opinion. I know Melissa is currently finalizing the sole source document and will be seeking signatures shortly.

Eugene and I will see you and Simon on tomorrow's "kick off" call. Thanks,

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954

From: MANOJLOVIC, Drazen <Drazen.Manojlovic@vpd.ca>
Sent: Monday, August 30, 2021 2:53 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; LEE, Melissa <Melissa.Lee@vpd.ca>
Cc: LUM, Eugene <eugene.lum@vpd.ca>
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work

Hello folks,

I just spoke with § 22(1)

Re: the SOW Termination Date being December 31, 2021. This will NOT require us to pay the whole amount in this calendar year. They are happy to receive a payment in 2022.

Re: confidentiality. Brent is correct in that the data is open source and not relevant for confidentiality. But what we're really talking about is non-disclosure and what § 22(1) told me was that they've worked with several police departments and they've never released any information

until the department wants it released. He did say that they'd be happy to consider a non-disclosure clause and we can even draft it, but based on his reassurance to me I don't think that's necessary. IMO it would be against their self-interest if they released results prior to our approval.

Drazen

From: DERKSEN, Brent <brent.derksen@vpd.ca>
Sent: Friday, August 20, 2021 8:45 AM
To: ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; MANOJLOVIC, Drazen <Drazen.Manojlovic@vpd.ca>; KWAI, Richard <Richard.KWAI@vpd.ca>; LEE, Melissa <Melissa.Lee@vpd.ca>
Cc: LUM, Eugene <eugene.lum@vpd.ca>
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work

I'm not sure about the contract question. I do know they have reiterated that the "info" is all open source, so the confidentiality piece really relates to their "findings" and our expectation that VPD controls release of the findings and disclosure regarding us working with them, the process, etc.

Would you prefer that I follow that up with S.22(1) (S 22), or is this something best handled by your team or Drazen? S.22(1) is away next week and I'm away from the office today and unfortunately tied up for the next few hours. Please let me know, thanks.

Brent

Inspector Brent Derksen
Operations Division | Special Projects
Vancouver Police Department

Sent with BlackBerry Work - please excuse typos

From: "ENG, Nancy (VPD)" <Nancy.Eng@vpd.ca>
Sent: Aug. 19, 2021 7:21 p.m.
To: "MANOJLOVIC, Drazen" <Drazen.Manojlovic@vpd.ca>; "KWAI, Richard" <Richard.KWAI@vpd.ca>; "LEE, Melissa" <Melissa.Lee@vpd.ca>; "LUM, Eugene" <eugene.lum@vpd.ca>; "DERKSEN, Brent" <brent.derksen@vpd.ca>
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work

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Brent or Eugene - will this also serve as the "contract" as there's nothing in there about who owns the info and keeping confidentiality but rather is more the SOW - ie: what they will be doing, when and how.

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From: DERKSEN, Brent <brent.derksen@vpd.ca>
Sent: Thursday, August 19, 2021 1:32 PM
To: ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>
Subject: FW: HelpSeeker | VPD | SIA - Statement of Work

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INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division
VANCOUVER POLICE DEPARTMENT | *Beyond the Call*
D: 604.717.2954

From: DERKSEN, Brent
Sent: Thursday, August 19, 2021 1:30 PM
To: § 22(1) § 22(1) <§ 22(1) helpseeker.org>; Eng, Nancy (Nancy.Eng@vpd.ca) <Eng, Nancy (VPD)>;
LEE, Melissa <Melissa.Lee@vpd.ca>; KWAI, Richard <Richard.KWAI@vpd.ca>; Drazen Manojlovic -
Planning & Research (Drazen.Manojlovic@vpd.ca) <Drazen.Manojlovic@vpd.ca>
Cc: CHOW, Howard (VPD) <howard.chow@vpd.ca>; § 22(1) § 22(1)
§ 22(1) § 22(1) LUM, Eugene
<eugene.lum@vpd.ca>
Subject: FW: HelpSeeker | VPD | SIA - Statement of Work

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Nancy, Melissa, Drazen, Richard – please review and follow up with § 22(1) or Travis as you deem appropriate.

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From: § 22(1) § 22(1) <§ 22(1) helpseeker.org>
Sent: Thursday, August 19, 2021 12:46 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>
Cc: § 22(1) § 22(1) helpseeker.org; Travis Turner § 22(1)
Subject: HelpSeeker | VPD | SIA - Statement of Work

Hi Brent,

As promised, attached is the HelpSeeker statement of work related to Social Impact Audit, for your review and feedback. Since I will be away next week, I have looped in S.22(1) and Travis from our team to provide support in my absence.

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Looking forward to working with you!

S.22(1)

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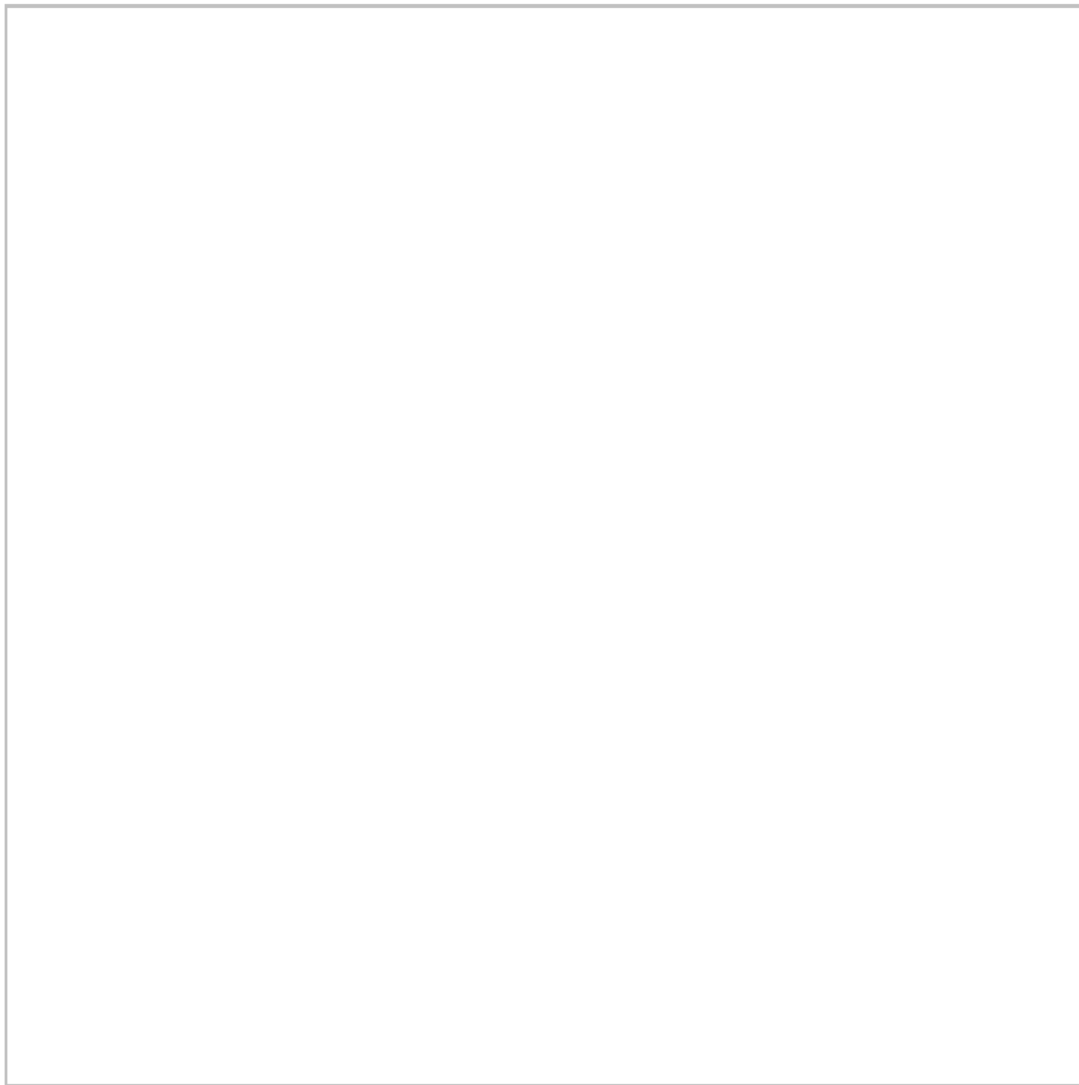
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From: S.22(1) S.22(1)
To: DERKSEN, Brent; LUM, Eugene; MANOJLOVIC, Drazen; DEMERS, Simon
Cc: S.22(1) S.22(1) S.22(1) S.22(1)
Subject: VPD SIA timeline proposal
Date: Wednesday, September 01, 2021 4:19:02 PM

Hello again,

Thank you all for your transparency today around needing to have something in hand by October 15th and about not wanting to compromise the quality of the data in the SIA Report.

Upon further discussion with our team, we propose maintaining the current timeline but adding a Snapshot Meeting for mid-October.

Supporting this overall timeline ensures that we can keep the entity-level data as detailed as we had first intended, but still gets VPD something to start considering in terms of a high level picture.

Specifically, we would be able to answer the following research questions at 6 weeks for mid-October:

Research Questions - mid-October
Core
How much money is allocated to health, protective services, charities, non-charities, individuals and other community social services in the community?
How much money is allocated to the charitable sector?
How much money is allocated to mental health and Addiction services?
What are the main funders of the Social Safety Net?
How much of these investments are estimated to go to direct services to individuals?
What are the main focus of charitable and other investments?
How do these investments compare to other jurisdictions?
How many social services are currently available in your community compared to other jurisdictions?

All questions would be answered for our Preliminary Findings Milestone for the week of Nov 1st:

Research Questions - early November
Core
How much money is going into the Social Safety Net?
How much money is allocated to health, protective services,

charities, non-charities, individuals and other community social services in the community?
How much money is allocated to the charitable sector?
How much money is allocated to mental health and Addiction services?
What are the main funders of the Social Safety Net?
How much of these investments are estimated to go to direct services to individuals?
What are the main focus of charitable and other investments?
How do these investments compare to other jurisdictions?
How many social services are currently available in your community compared to other jurisdictions?
What is the share of the Police Department in the total investments to the Social Safety Net in the community?

Please let us know as soon as possible if this proposed solution will meet the needs of the Vancouver Police Department team.

Best regards,

S.22(1)



web: helpseeker.co
email: [S.22\(1\)@helpseeker.org](mailto:S.22(1)@helpseeker.org)

In the spirit of Reconciliation, we acknowledge living on the traditional territories of the Blackfoot Confederacy (Siksika, Kainai, Piikani), the Tsuut'ina, the Iyāxe Nakoda Nations, the Métis Nation (Region 3), and all people who make their homes in the Treaty 7 region of Southern Alberta.



LUM, Eugene

From: S.22(1)
Sent: Thursday, September 02, 2021 4:13 PM
To: DERKSEN, Brent; LUM, Eugene; MANOJLOVIC, Drazen; DEMERS, Simon
Cc: S.22(1) S.22(1) S.22(1)
Subject: 2021-09-01 - SIA VPD Kick off Meeting Notes
Attachments: 2021-09-01 - SIA VPD Kick Off (final).pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Hello, Vancouver team, and thank you for such a great kick off meeting yesterday!

Attendees:

- Brent Dersken, Inspector, Special Projects, Vancouver Police Department
- Eugene Lum, Sergeant, Special Projects, Vancouver Police Department
- Drazen Manojlovic, Director, Planning, Research & Audit Section, Vancouver Police Department
- Simon Demers, Audit Manager, Planning, Research & Audit Section, Vancouver Police Department

• S.22(1)

Topics of Discussion:

- Today's slide deck is attached as a pdf
- Data discussion:
 - Current scope doesn't include KPI measures or outcomes
 - Police budget numbers for the SIA don't include capital expenses
 - Flow through costs for charities aren't included
- Data requests, if necessary, should be directed through Drazen who will then coordinate with Simon & team for processing
 - Any additional budget details from other agencies will be requested through VPD (best practices in other jurisdictions suggests this is usually most effective at a Chief to Executive relationship level making the request)
- VPD has a dedicated Mental Health Unit of 8 officers
 - Primary focus is to identify individuals who repeatedly require police intervention who would benefit from being connected to support services
- Would specifically like to look at downtown East Side in terms of services and funding going into the area - this is an option that HelpSeeker will be able to look at after the initial data analysis and will find out more details from data team on this
- End use of SIA is as a tool to efficiently and effectively engage with community partners
 - These allies and partnerships are yet to be identified
- The SIA will also support discussions with the Special Committee on Reforming the Police Act - big reform expected Spring 2022

- On July 8, 2020, the Legislative Assembly appointed the Special Committee on Reforming the Police Act to examine, inquire into, and make recommendations to the Legislative Assembly on: reforms related to the modernization and sustainability of policing under the Police Act (R.S.B.C. 1996, c.367); the role of police with respect to complex social issues including mental health and wellness, addictions and harm reduction; the scope of systemic racism within BC's police agencies; and whether there are measures necessary to ensure a modernized Police Act is consistent with the United Nations Declaration on the Rights of Indigenous Peoples (2007).
- <https://www.leg.bc.ca/parliamentary-business/committees/41stParliament-5thSession-rpa>

Next Steps for Vancouver:

- Review and sign Scope of Work

Next Steps for HelpSeeker:

- S.22(1) to send final SOW
- S.22(1) to confirm next milestone date and availability of team for Preliminary Findings presentation
- Continue working to overall timeline for full data available the week of Nov 1st and the final report by the week of Dec 6th
 - Potential addition of a Snapshot Meeting mid-October to support VPD internal discussions - confirmed

Thank you again for making time and sharing your questions and insights with us.

Best regards,

S.22(1) & the team

S.22(1)

web: helpseeker.co

email: [S.22\(1\)@helpseeker.org](mailto:S.22(1)@helpseeker.org)

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From: S.22(1)
To: [DERKSEN, Brent](#); [LUM, Eugene](#); [MANOJLOVIC, Drazen](#); [DEMERS, Simon](#)
Cc: S.22(1)
Subject: VPD SIA Friday Update
Date: Friday, September 03, 2021 11:40:21 AM
Attachments: [SIA - Methodology & Key Definitions \(2021\).pdf](#)

Hello Vancouver PD team!

Key Contact(s):

- Brent Dersken, Inspector, Special Projects, Vancouver Police Department
- Eugene Lum, Sergeant, Special Projects, Vancouver Police Department
- Drazen Manojlovic, Director, Planning, Research & Audit Section, Vancouver Police Department
- Simon Demers, Audit Manager, Planning, Research & Audit Section, Vancouver Police Department

SIA Status: GREEN - ON TRACK

- HelpSeeker team has been fully mobilized
- Initial 2-week sprint is underway

Previous Action Items:

- VPD to review and sign SOW - in progress
- S.22(1) to confirm milestone date for Snapshot Meeting - in progress (mid-Oct)
- S.22(1) to send SIA Methodology & Key Definitions - complete (please see attached)

New Requests:

- VPD to consider when they would like a Snapshot presentation mid-October
 - Week of October 18th would work for the presentation
 - S.22(1) to send out Placeholder once hearing from VPD

Next Steps:

- Preliminary Findings anticipated in the first week of October

Enjoy the Labour Day long weekend!

Best regards,

S.22(1) & team

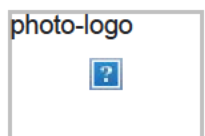
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She | Her | Hers

web: helpseeker.co

email: S.22(1) helpseeker.org

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Technologies



Social Impact Audit

Methodology & Key Definitions

280 - 23 Sunpark Dr SE
Calgary, AB T2X 3V1

HelpSeeker.co



HELPSSEEKER TECHNOLOGIES
Digital Solutions for Complex Social Issues

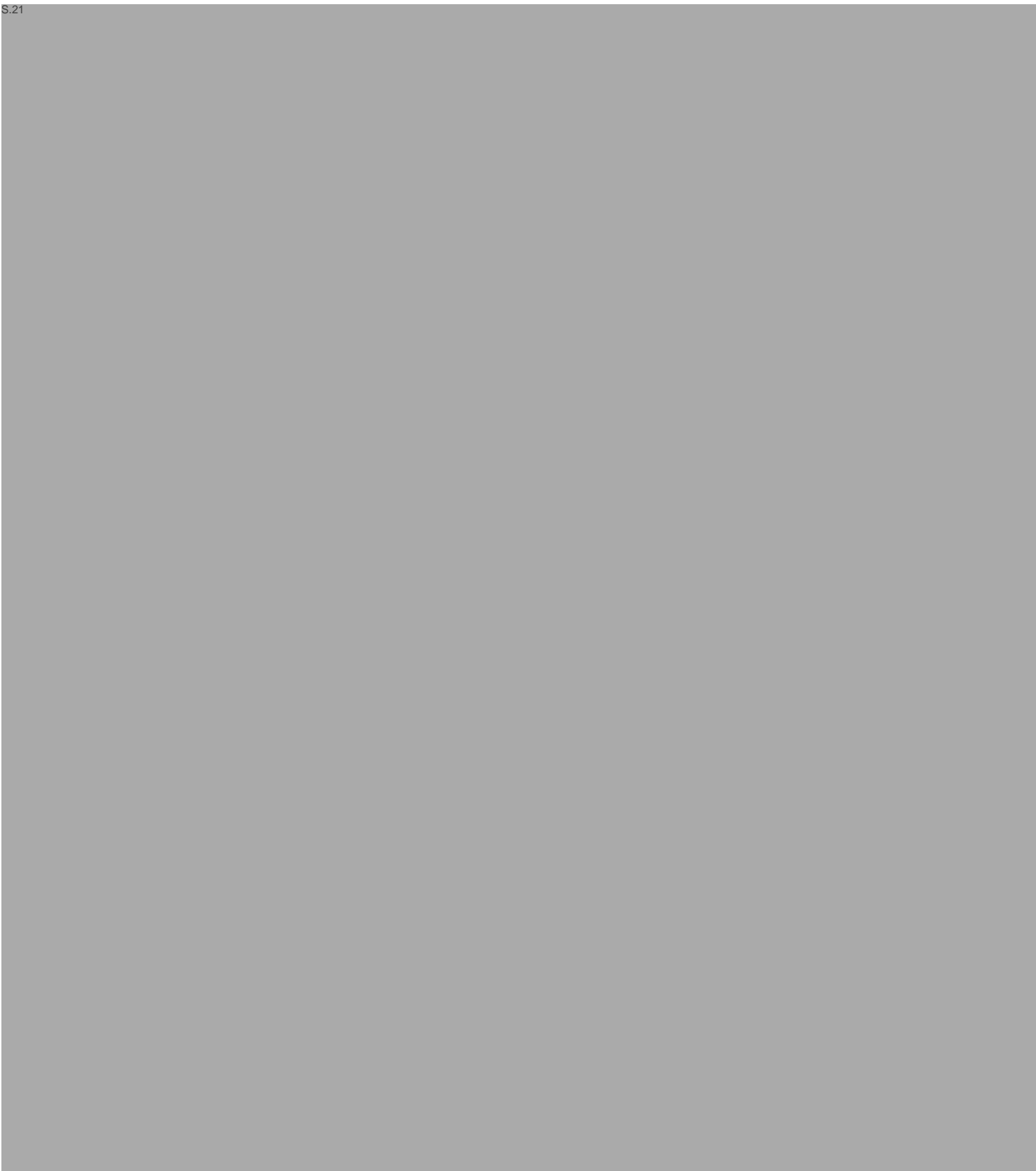


INTRODUCTION

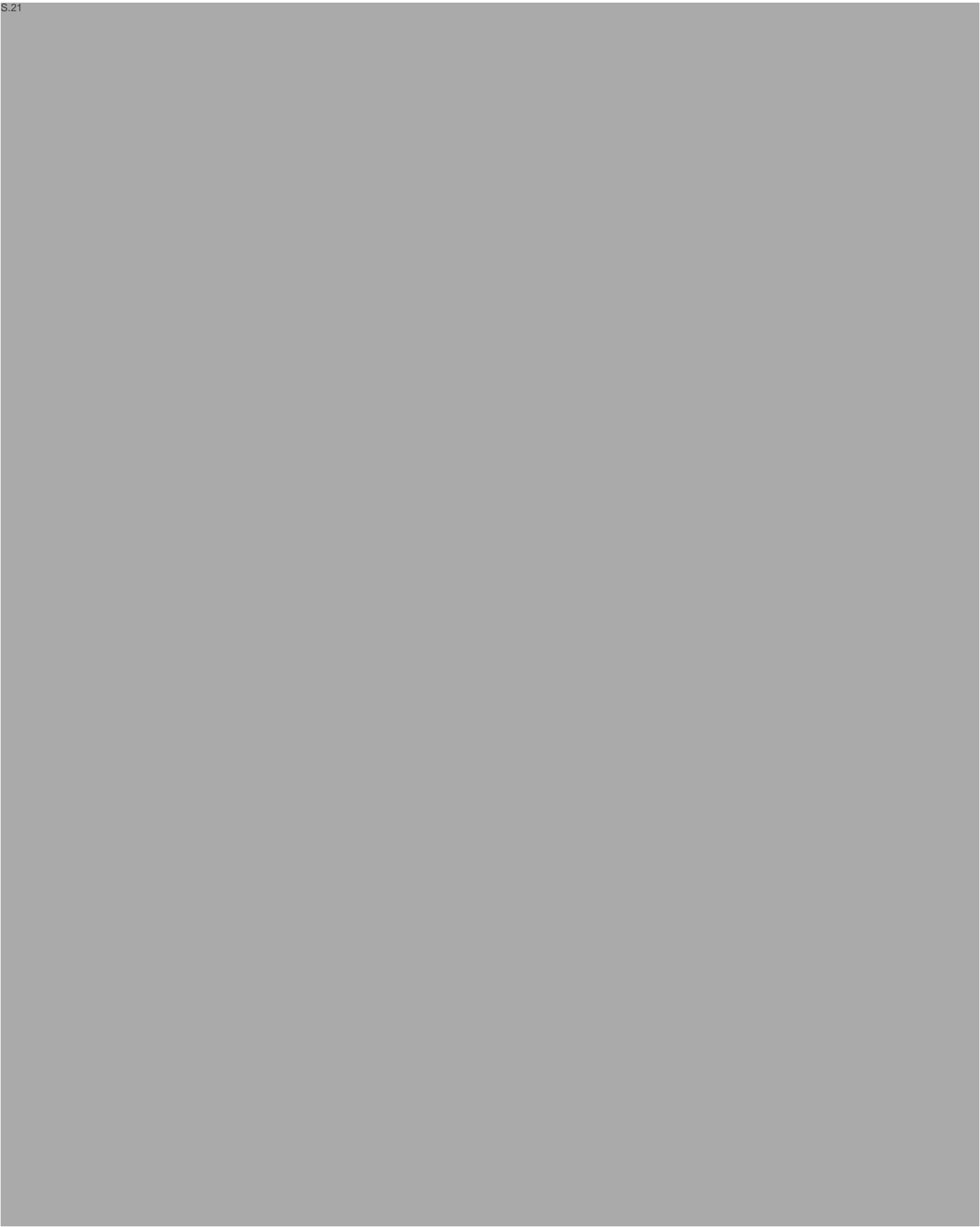
This document is intended to provide a description of the methodology, key definitions and main datasets included in the Social Impact Audit (SIA). It provides a general overview of the main datasets and methodology used to estimate the total investments in the community's Social Safety Net (SSN) for 2018, 2019 and 2020.

Note that other specific datasets will also be included in the SIA analysis to account for funding allocated to entities delivering social services in the community. Yet, definitions and methodology used for the collection and analysis of these datasets will be only provided in the methodology section of the final report upon completion of research, consolidation and analysis of data collected.

KEY DEFINITIONS



S.21



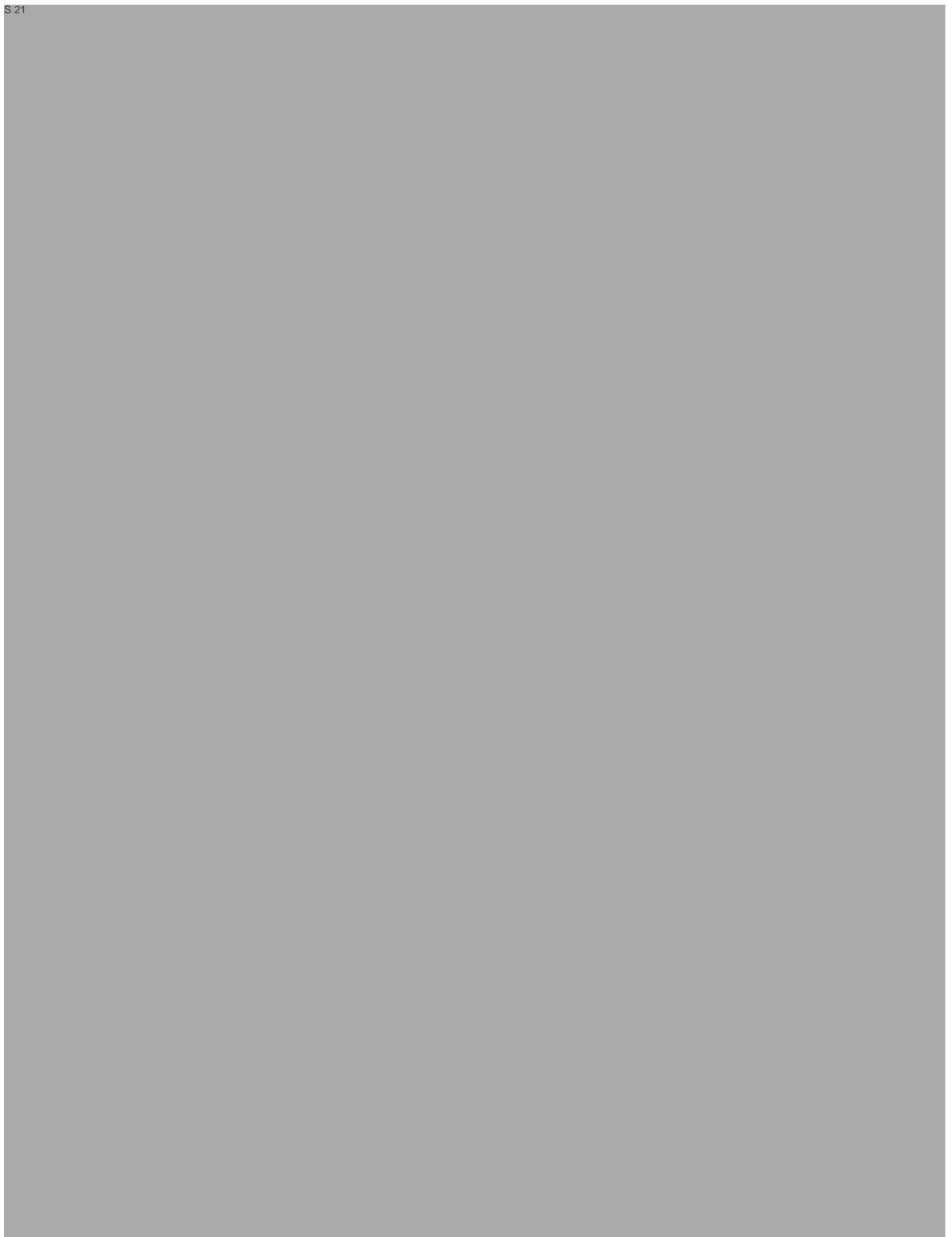


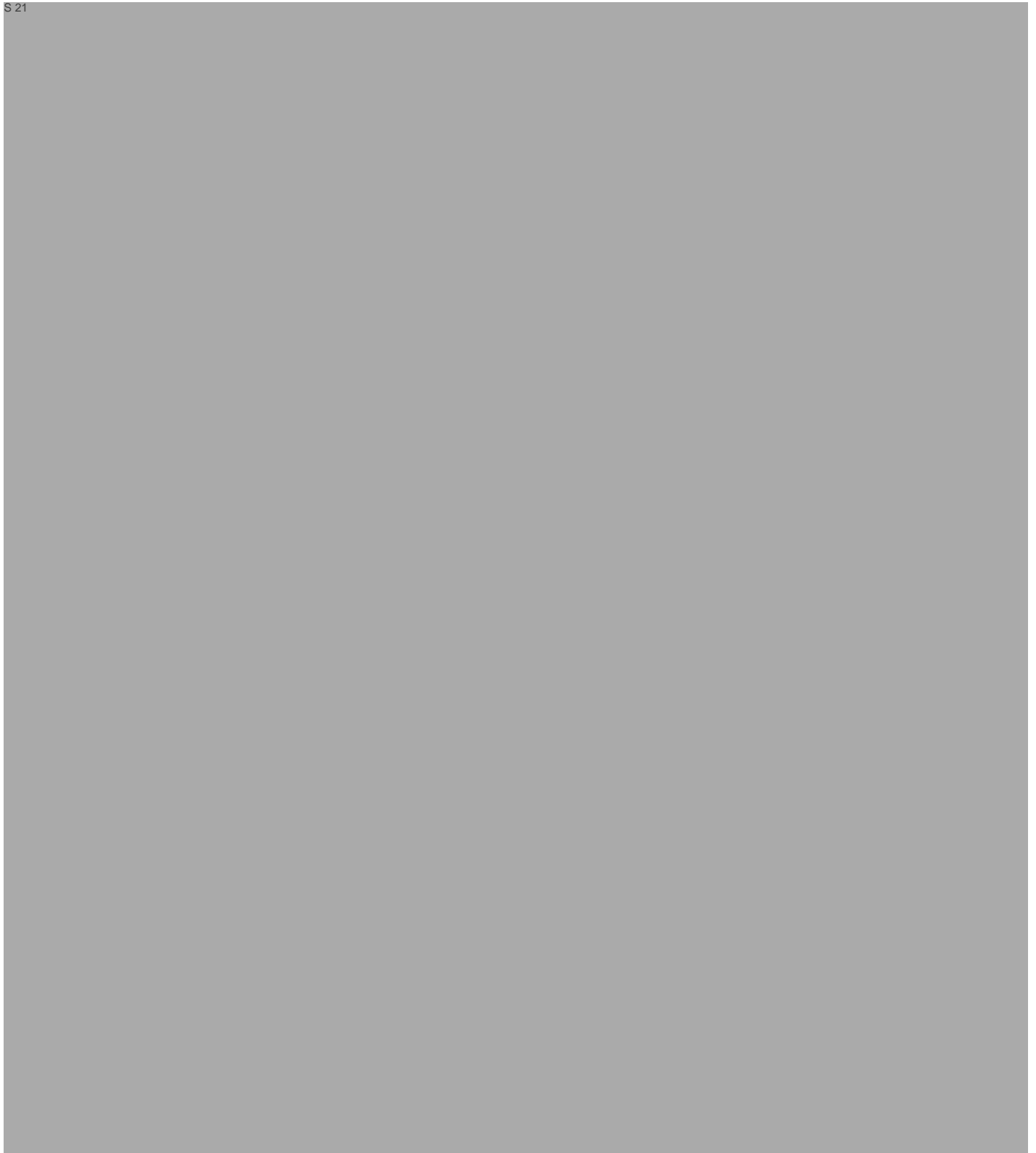












From: [MANOJLOVIC, Drazen](#)
To: S.22(1) S.22(1)
Cc: [CHOW, Howard \(VPD\)](#); [DERKSEN, Brent](#)
Subject: FW: HelpSeeker | VPD | SIA - Statement of Work
Date: Tuesday, September 7, 2021 16:16:03
Attachments: [HelpSeeker Proposal.pdf](#)

Hello S.22(1) – Chief Palmer has signed the attached and I trust everything is in order for this document.

Drazen

From: S.22(1) S.22(1) <S.22(1)@helpseeker.org>
Sent: Thursday, September 02, 2021 2:37 PM
To: MANOJLOVIC, Drazen <Drazen.Manojlovic@vpd.ca>
Cc: DERKSEN, Brent <brent.derksen@vpd.ca>
Subject: Re: HelpSeeker | VPD | SIA - Statement of Work

Hi Drazen,

Thank you for the quick response and confirmation. Please find attached the updated Statement of work with revised dates for signature. I have updated the dates as per our discussion during the kick-off call and email confirmation. Once it is signed, please email a scanned copy to me and I will have it countersigned from our side.

Thanks,

S.22(1)

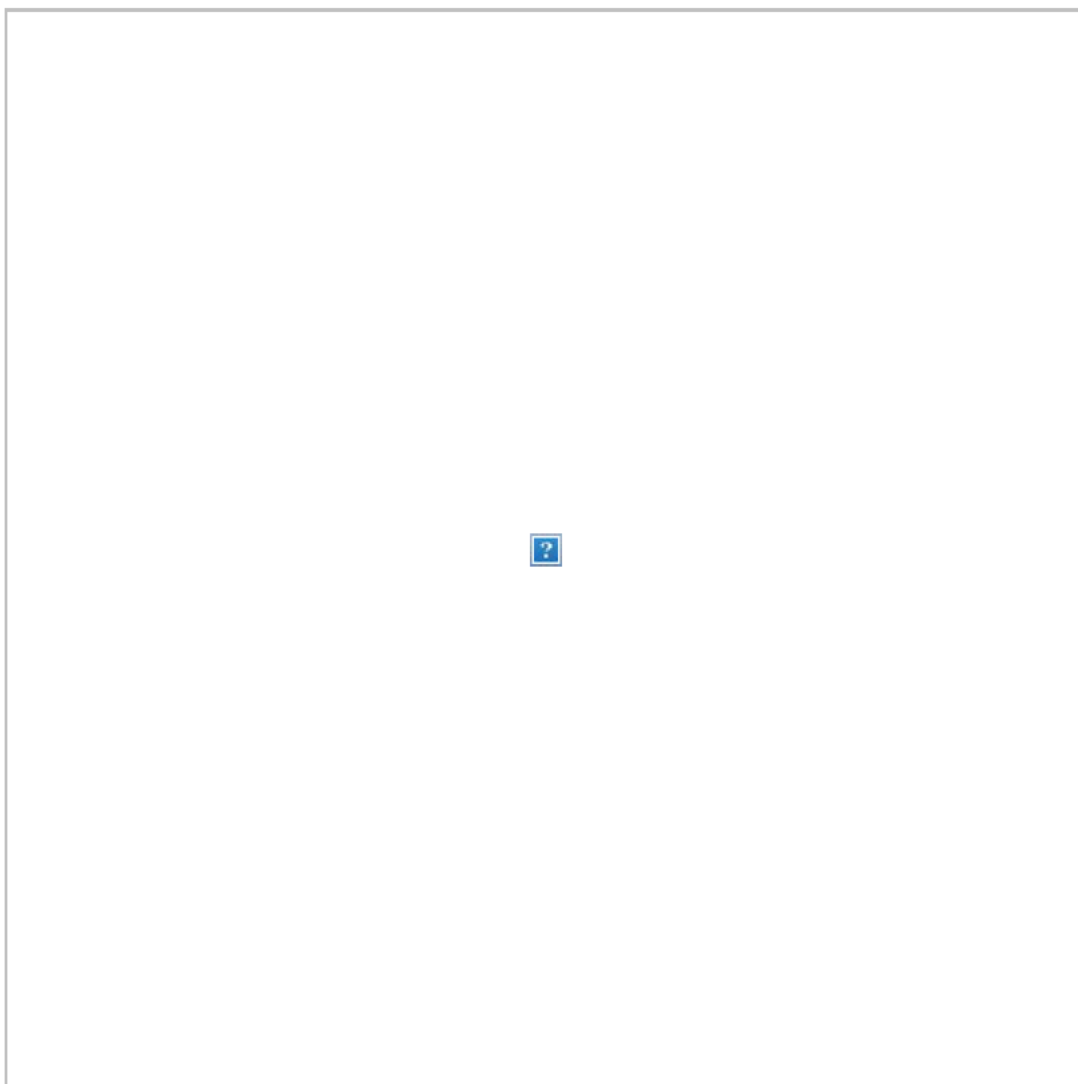
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S.22(1) S.22(1) S.22(1)
S.22(1)
web: helpseeker.co
email: S.22(1) [helpseeker.org](mailto:S.22(1)@helpseeker.org)
navigation app: helpseeker.org





In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.



On Sep 2, 2021, at 4:55 PM, MANOJLOVIC, Drazen <Drazen.Manojlovic@vpd.ca> wrote:

Hello ^{S.22(1)} – I’ve confirmed that it is Chief Constable Adam Palmer and, for simplicity sake, please accept a signed, scanned copy.

I’m confident that it’ll be signed Tuesday when the Chief is back.

Drazen

From: DERKSEN, Brent <brent.derksen@vpd.ca>
Sent: Thursday, September 02, 2021 11:28 AM
To: § 22(1) § 22(1) <§ 22(1) helpseeker.org>; MANOJLOVIC, Drazen <Drazen.Manojlovic@vpd.ca>
Subject: RE: HelpSeeker | VPD | SIA - Statement of Work

Hi § 22(1) I'll pass that question over to Drazen as he's handling those aspects of this work.

Drazen, are you able to update § 22(1) on this?

Thank you,

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954

From: § 22(1) § 22(1) <§ 22(1) helpseeker.org>
Sent: Thursday, September 02, 2021 11:25 AM
To: DERKSEN, Brent <brent.derksen@vpd.ca>
Subject: Re: HelpSeeker | VPD | SIA - Statement of Work

Hi Brent,

Just following up on the SOW. Please confirm who will be signing and if it is ok to do DocuSign. We are also ok if your team prefers to send us a scanned copy with signature.

Thanks,

§ 22(1)

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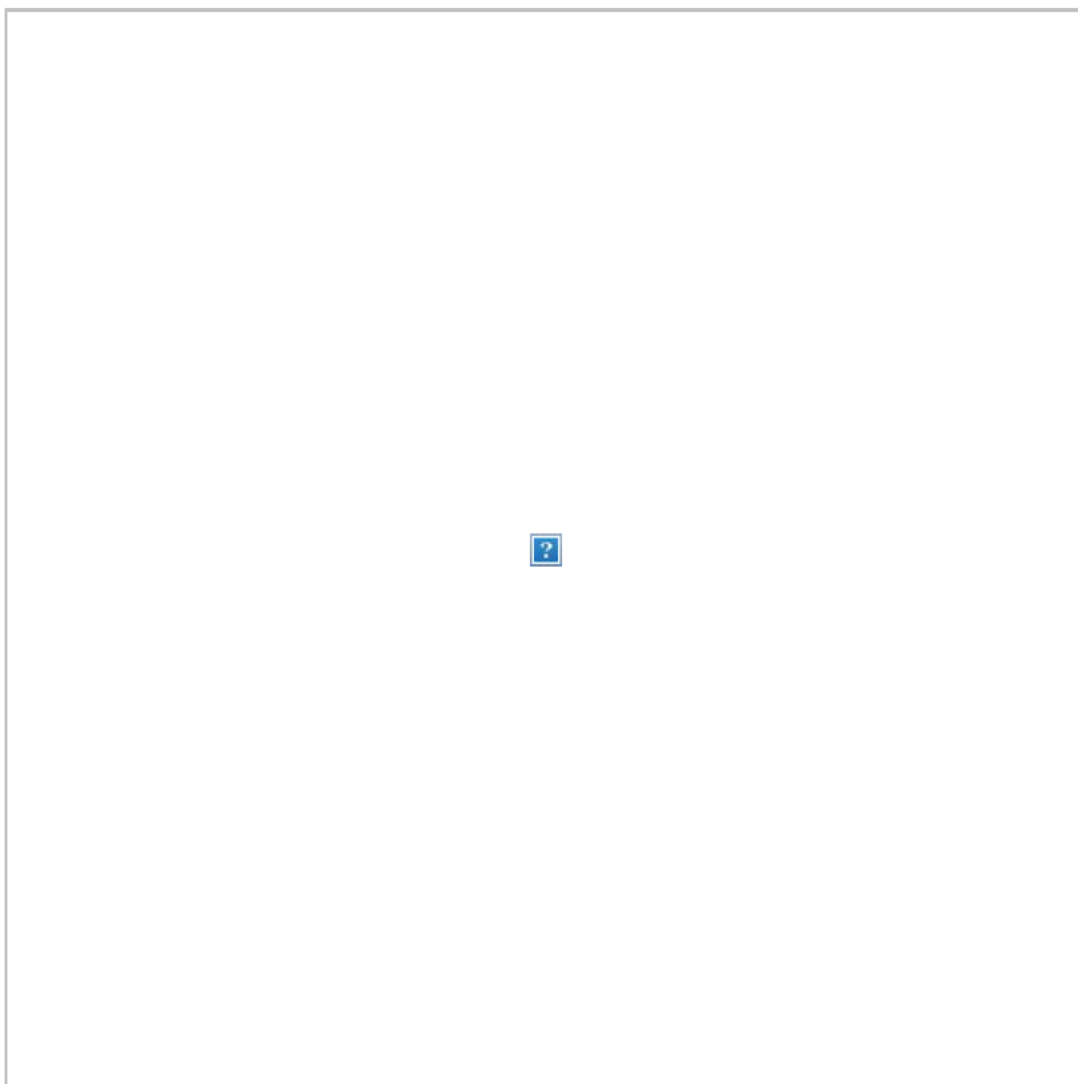
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§ 22(1) § 22(1) § 22(1)

web: helpseeker.co
email: § 22(1) helpseeker.org
navigation app: helpseeker.org





In the spirit of Reconciliation, I acknowledge the land I live on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. I also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.



On Sep 1, 2021, at 1:40 PM, S.22(1) S.22(1) <S.22(1)@helpseeker.org> wrote:

Hi Brent,

I want to follow up on the SOW that was sent for review and feedback. Please let me know if your team has any questions. Once I get a confirmation, I will send a final copy for signatures. Also, if you can confirm the signing authority on your end.

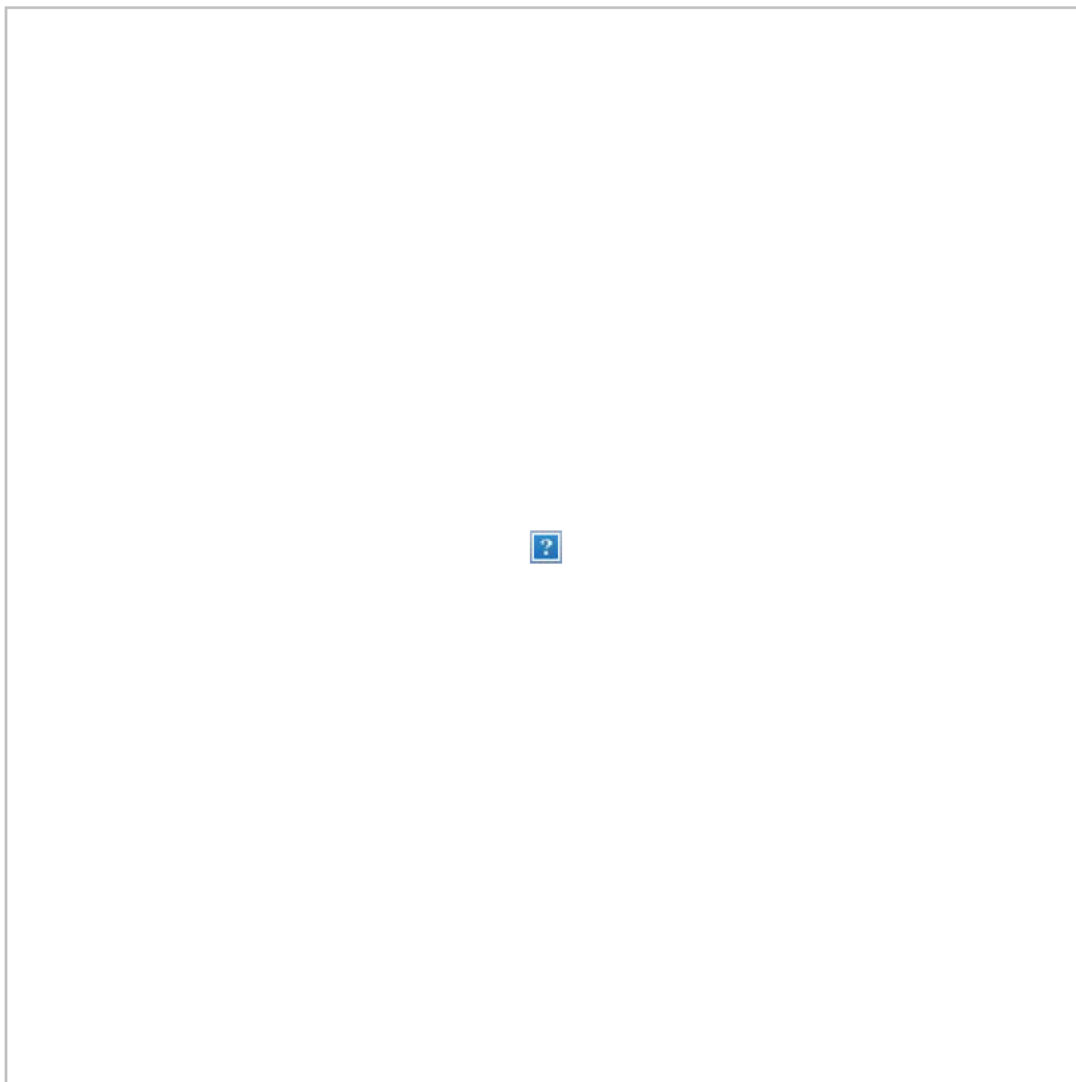
Thanks,
S.22(1)

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S.22(1) S.22(1) S.22(1)
web: helpseeker.co
email: [S.22\(1\)@helpseeker.org](mailto:S.22(1)@helpseeker.org)
navigation app: helpseeker.org

☐ ☐ ☐ ☐



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On Aug 19, 2021, at 4:29 PM, DERKSEN, Brent <brent.derksen@vpd.ca> wrote:

Thank you for this, § 22(1) I, too, am away after today until Aug. 30. I have included the relevant VPD decision makers on this email.

Nancy, Melissa, Drazen, Richard – please review and follow up with § 22(1) or Travis as you deem appropriate.

Thank you,

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954

From: § 22(1) § 22(1) <§ 22(1) helpseeker.org>
Sent: Thursday, August 19, 2021 12:46 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>
Cc: § 22(1) § 22(1) <§ 22(1) helpseeker.org>; Travis Turner § 22(1) [@helpseeker.org](mailto:§ 22(1)@helpseeker.org)>
Subject: HelpSeeker | VPD | SIA - Statement of Work

Hi Brent,

As promised, attached is the HelpSeeker statement of work related to Social Impact Audit, for your review and feedback. Since I will be away next week, I have looped in § 22(1) and Travis from our team to provide support in my absence.

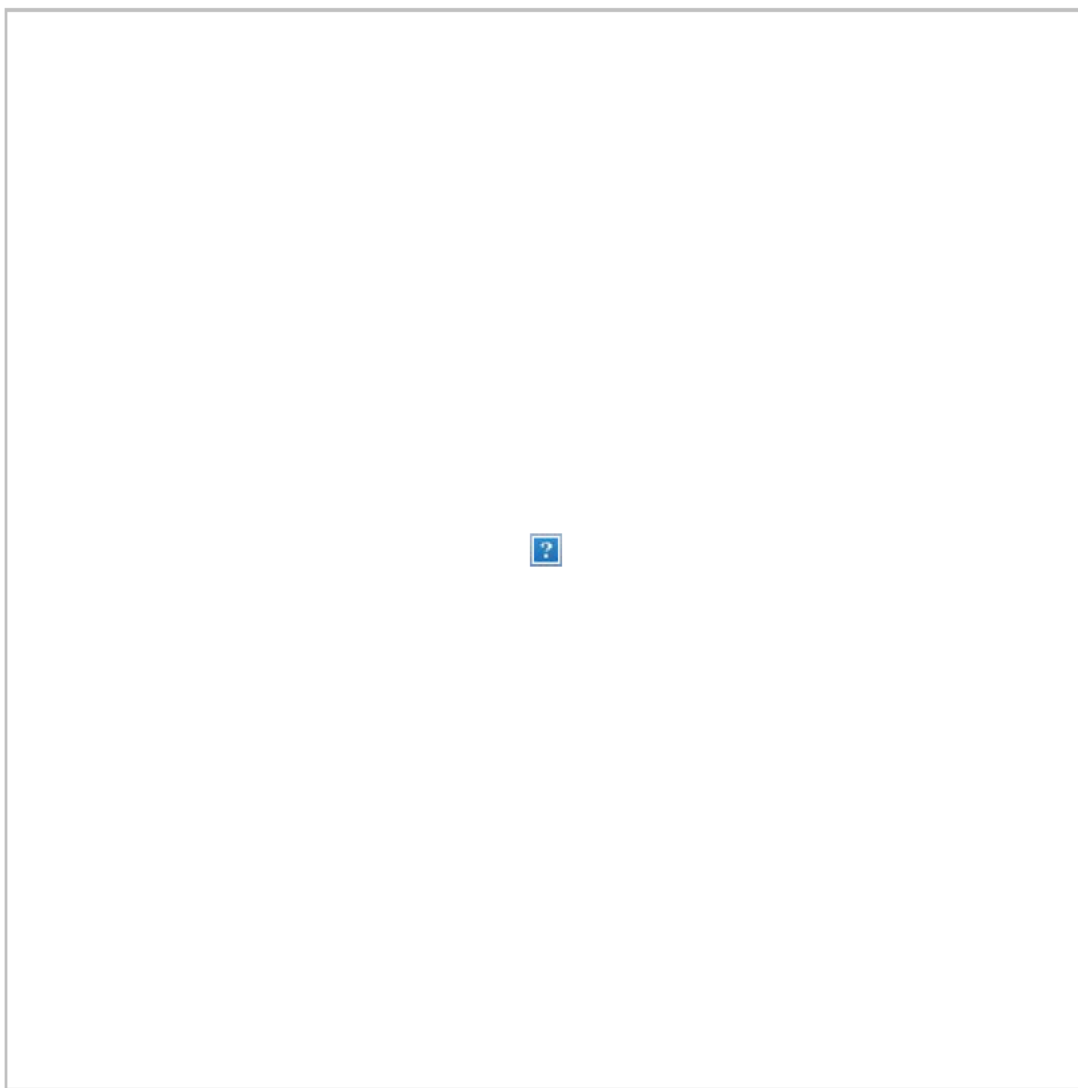
Please share it with your finance team and let us know if they have any questions.

Looking forward to working with you!

§ 22(1)

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§ 22(1)
web: helpseeker.co
email: § 22(1) helpseeker.org
navigation app: helpseeker.org



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From: [DERKSEN, Brent](#)
To: [LUM, Eugene](#)
Subject: For reference only
Date: Wednesday, September 08, 2021 3:42:40 PM

Hi E, I'm sending this to you only in case you happen to chat with the Deputy. In any case, I will catch him up tomorrow in person on anything that hasn't been answered below.

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

D: 604.717.2954

From: S.22(1) S.22(1) <S.22(1)@helpseeker.org>
Sent: Wednesday, September 08, 2021 3:08 PM
To: DERKSEN, Brent <brent.derksen@vpd.ca>
Cc: S.22(1) S.22(1) <S.22(1)@helpseeker.org>
Subject: Re: A very quick phone call now?

Hi there, Brent,

Here's just a quick capture of our chat. Thanks for making the time for us to clarify a few things.

- Our timeline for data analysis is tied to our workplan which we push in two week sprints. Typically we would take 3-4 days after the 4 week sprint is completed to prepare a presentation for our Client. Another Milestone happens after the final 8 week sprint.
 - Because VPD has requested an earlier delivery of more detailed data analysis, we have compressed the project schedule by shifting the first presentation date to coincide with the completion of our 6 week milestone. The S.21 shows the incorporation of different datasets and the resulting research questions that are answered at different stages.
- Completion of the final Technical Report will be dependent on many factors. If VPD needs additional review time before finalizing, we should be able to accommodate that.
 - Drafts will be sent for your review that are clearly watermarked DRAFT.
- HelpSeeker will be available to support the launch virtually or in person as confirmed by Alina. There are conditions outlined in our existing Scope to cover the additional expenses. Alina's participation in person vs virtually will be very much dependent on timing, but HelpSeeker will be available to support.

Thanks again, Brent,

S.22(1) & S.22(1)

S.22(1) S.22(1) S.22(1)

She | Her | Hers

web: helpseeker.co

email: [S.22\(1\)@helpseeker.org](mailto:S.22(1)@helpseeker.org)

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On Wed, Sep 8, 2021 at 2:56 PM DERKSEN, Brent <brent.derksen@vpd.ca> wrote:

Hi [S.22\(1\)](#) or [S.22\(1\)](#)

A few questions just came up in preparation for an overview briefing I'm holding tomorrow am with our Public Affairs group. Are you available for a call now? Apologies for the short notice request—I need less than 10 minutes. If so, please let me know what # to call. Thank you.

Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

VANCOUVER POLICE DEPARTMENT | *Beyond the Call*

3585 Graveley Street | Vancouver BC | V5K 5J5

D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

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From: S.22(1) S.22(1)
To: DERKSEN, Brent
Cc: S.22(1) S.22(1)
Subject: Re: A very quick phone call now?
Date: Wednesday, September 8, 2021 15:08:41

Hi there, Brent,

Here's just a quick capture of our chat. Thanks for making the time for us to clarify a few things.

- Our timeline for data analysis is tied to our workplan which we push in two week sprints. Typically we would take 3-4 days after the 4 week sprint is completed to prepare a presentation for our Client. Another Milestone happens after the final 8 week sprint.
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Thanks again, Brent,

S.22(1) & S.22(1)

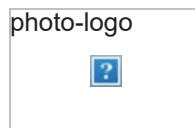
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She | Her | Hers

web: helpseeker.co

email: S.22(1) helpseeker.org

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Brent

INSPECTOR BRENT DERKSEN | #1940

Office of the Deputy Chief Constable | Operations Division

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D: 604.717.2954 | E: brent.derksen@vpd.ca | www.vpd.ca

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